The Nitro Gamification Leaderboard is a highly motivating tool in your restaurant that is designed to incentivize crews, managers, and owners to reach even greater productivity levels. The Leaderboard intensifies competition between restaurants and promotes a feeling of accomplishment with Smack Talk!

Nitro Gamification:

- 1. Incentivizes crews, managers, and owners to reach even greater productivity levels.
- 2. The Nitro Gamification Leaderboard intensifies competition between restaurants.
- 3. Intensifies competition with Smack Talk.

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Smack Talk:

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- 1. Allows users to send and receive real-time competitive and boastful messages from other competing crews, that appear right on the Leaderboard.
- 2. Messages are displayed on the Nitro Gamification Leaderboard and when the Leaderboard is in Contest mode.
- 3. HME CLOUD[™] Users may select from a pre-configured list of *Smack Talk* messages.

Smack Talk Messages Categories:

4. Boast messages allow you to brag about your performance and your crew's accomplishments to entice competition.

Example: "Someone grab some marshmallows, cuz we're on fire!"

5. Taunt messages aim to provoke or challenge your competition in a friendly way.

Example: "I've seen better times on a broken clock!"

6. Congrats messages are encouraging, motivational and intended to uplift the crew.

Example: "Keep up the good work!"

Note: Only HME CLOUD Users with the Smack Talk Permission enabled may send Smack Talk to competing crews.



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Smack Talk:

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Messages may be:

- 1. Sent to any crew's Leaderboard connected to your HME CLOUD account.
- 2. Sent to any store that has been invited from another account to compete in your Leaderboard.
- 3. Sent on behalf of a store, or on behalf of the individual signed-in User.
- **4.** Displayed on recipients Leaderboards for 24-hours after message is sent so entire crew working that day has a chance to see it!

Sending Smack Talk:

- 1. Log into your HME CLOUD account.
- 2. Click on SMACK TALK.



3. From the My Store dropdown box, select which store you'd like the Smack Talk message to be sent on behalf of.

Note: If *No Store* is selected, the message will be sent from the signed-in User. The User's full first name and the first initial of the last name will display based on the *User Details*.

Smac	k Talk	
View Previo	ously Sent Messages	
Stores		
My Store: To: No sto	No store 1234-1234-Carson 12345-Jersey Giant 1236-Delaware 2553	<u>Store</u>
Message	5555	

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4. Click the Select a Store link to choose the store to send Smack Talk message to. All Leaderboard groups configured will appear in the Select Stores box. To expand and see all the stores that messages can be sent to, click on the Arrow to the left of the Leaderboard Group Name.

Note: More than one store may be selected, but only one message may be sent to all selected stores at a time.

Smack Talk	Select Stores ×
View Previously Sent Messages Stores My Store: No store	Panther Team (Default Group) 4 STORES
To: No stores selected Select A Store Message Select category of Smack Talk message to display:	- 🔲 1236-Delaware

- 5. Select the Smack Talk message category by clicking on the Avatar representing the Boast, Taunt, or Congrats categories.
- **6.** Select the message to send by clicking on the pre-configured message from list. Once a message is selected, font will turn blue.
- 7. Click on *Cancel* to start over.

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8. Click on Send to send the Smack Talk message to the selected stores.

Message Select category of Smack Talk messag	ge to display:	
000		
Boast	Taunt	Congrats
Select a taunt message		
Better pick up the pace!		
Catch us if you can!		
Don't make me laugh!		

9. Click on View Previously Sent Messages link to view a history of all Smack Talk messages that were sent from your account.

- 10. A table will display listing:
 - Date message was sent
 - Who message was sent from
 - Who message was sent to
 - Message that was sent

From	То	Message ×
Eduardo M.	1234, 12345, 1236, 3 553	Better pick up the pace!
1234	1236	Winning is the only thing!
1234	1236	Winning is the only thing!
HME D.	1234, 12345, 1236, 3 553	I could do better in my sleepZZZZ ZZZ!
	From Eduardo M. 1234 1234 HME D.	From To Eduardo M. \$253, 12345, 1236, 3 1234 1236 1234 1236 HME D. \$234, 12345, 1236, 3

For help, call 800.848.4468 (options 1,2, and 3) or email support@hme.com

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