


Reading the Nitro Gamification Leaderboard

Nitro Gamification is designed to further incentivize crews, managers and owners to reach even greater productivity levels. Gamification is a game-based methodology that is designed to tap into the competitive nature of your crew. The Nitro Gamification Leaderboard displays an Avatar that adds a stimulating visual and engaging component.

Top three performing restaurants display at top and distinguished with a gold, silver, or bronze.

Displays a total of seven stores.

Leaderboard name is displayed on top and can be customized in HME CLOUD account.

HME CLOUD Carlsbad		Current Hour			Current Day		
		% OF GOAL	CAR COUNT	AVG TIME	% OF GOAL	CAR COUNT	AVG TIME
1	North County	77 %	24	2:24 / 3:00	84	121	2:28 / 3:00
2	Temecula	75 %	24	2:01 / 3:00	75	133	2:10 / 3:00
3	Downtown	74 %	44	2:48 / 3:00	56	126	2:37 / 3:00
4	 South County	72 %	17	2:04 / 3:00	91	133	2:01 / 3:00
5	Arlington	71 %	18	2:42 / 3:00	72	133	2:31 / 3:00
6	Shaffer	65 %	14	2:54 / 3:00	60	114	3:01 / 3:00
7	Clinton Hwy	57 %	39	3:15 / 3:00	51	135	3:17 / 3:00
Trophy Case		7 Contests	2 Awards	Best % of Goal/Month	Trifecta Award	Underdog Award	20 Stores

Total number of stores competing.

Number of contests won and awards earned by your store.

Your restaurant is marked with a blue arrow and your Avatar.

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Your restaurant's Avatar.

Leaderboard ranking metric header is in blue.

A progress bar displays when **% of Goal** is the ranking metric and shows progression towards achieving goal.

By default, **Current Hour** and **Current Day** time-periods display.

Percentage of cars that have met **Average Time** goal.

HMEcloud

Carlsbad

Current Hour

Current Day

		% OF GOAL	CAR COUNT	AVG TIME	% OF GOAL	CAR COUNT	AVG TIME
1	North County	77 <div></div>	24	2:24 / 3:00	84	121	2:28 / 3:00
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7 Contests



2 Awards



Best % of Goal/Month



Trifecta Award



Underdog Award

Trophy Case

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20 Stores

Master Goal A setting for **Lane Total** or **Lane Total 2** from Zoom Timer.

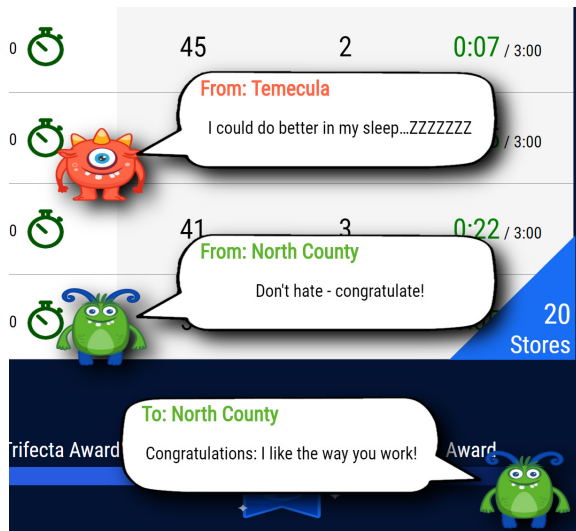
Lane Total or **Lane total 2** current average time for time-period(s), (e.g. **Current Hour** and **Current Day**).

Number of cars that have departed drive-thru during time-period(s).

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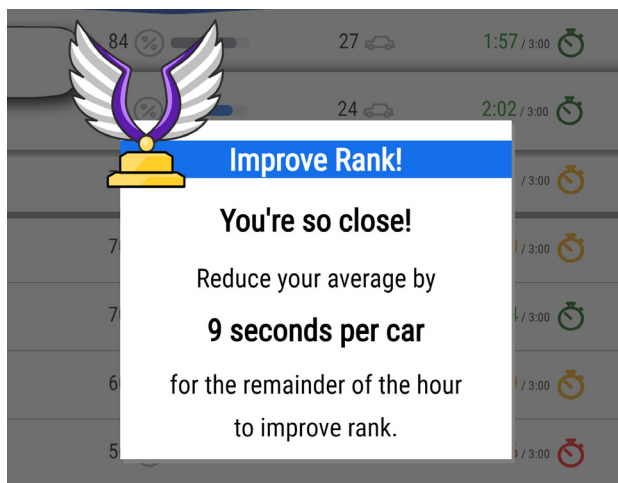
Smack Talk messages display on the Nitro Gamification Leaderboard and when the Leaderboard is in Contest mode.

HME CLOUD Users may select from a pre-configured list of **Smack Talk** messages. There are three different message categories: Boast, Taunt, and Congrats.



Feedback provides key status, information, and actionable insight at important times.

Smart contextual feedback tells crew specifically what to do to rank up or win an Award.



For help, call 800.848.4468 (options 1, 2, and 3) or email support@hme.com

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3 of 3