

## Navigating the Touch Interface on Your NEXEO | HDX™ All-in-One Headset

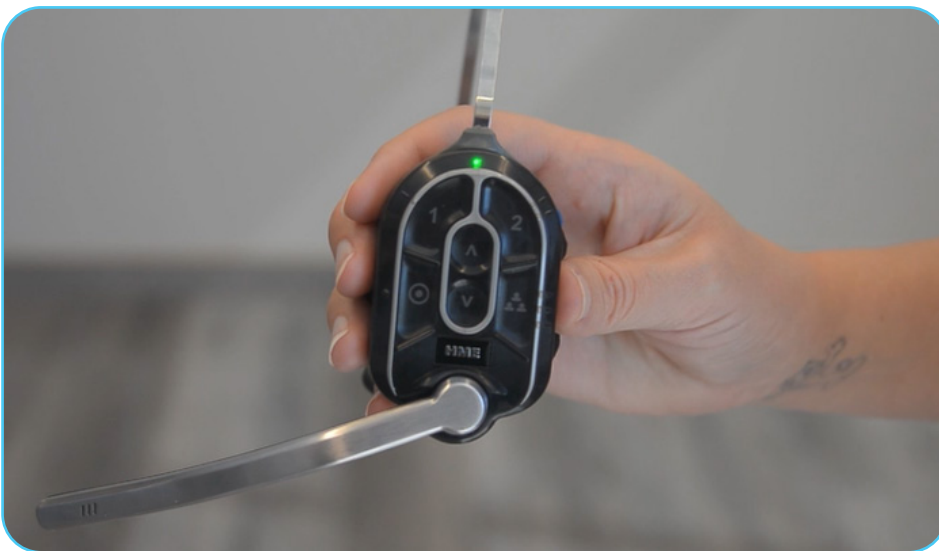
The NEXEO | HDX platform takes communication beyond the drive-thru and into key areas of your restaurant. One of the main components of NEXEO is the All-in-One headset with a user-friendly interface that improves crew communication and enhances the drive-thru customer experience.

### The All-in-One Headset Interface

1. To turn the headset on and off, press the **blue button**.



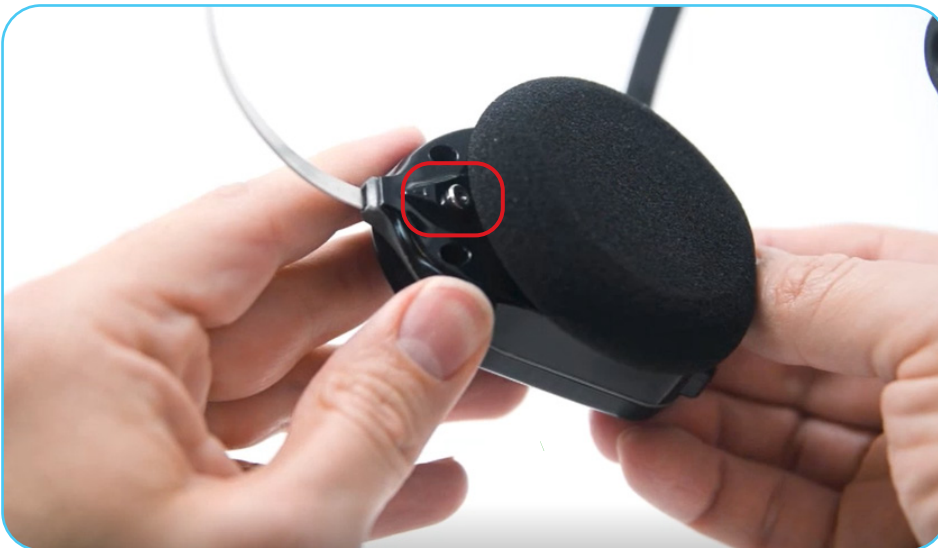
2. When the headset has been paired to the Base Station, ensure you hold the headset by the outer edge to avoid unintentionally tapping the interface.



3. The headset is powered by a battery. Insert the battery in the area below the touch panel.



4. To remove the battery, press the **silver release button** above the earpad and pull down on the raised edge at the bottom of the battery.

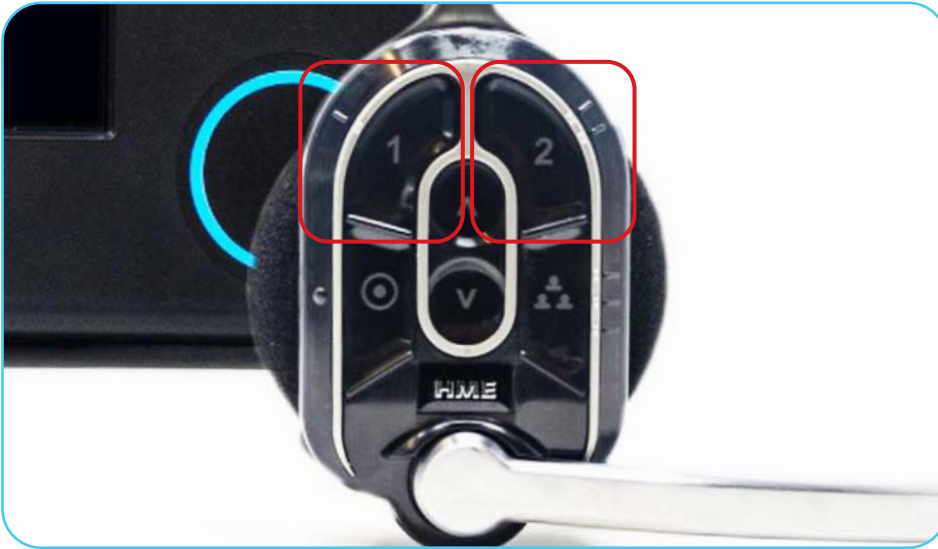


5. Raised indicators of three key areas on the on the bezel edge help you navigate quickly to the correct touch points.

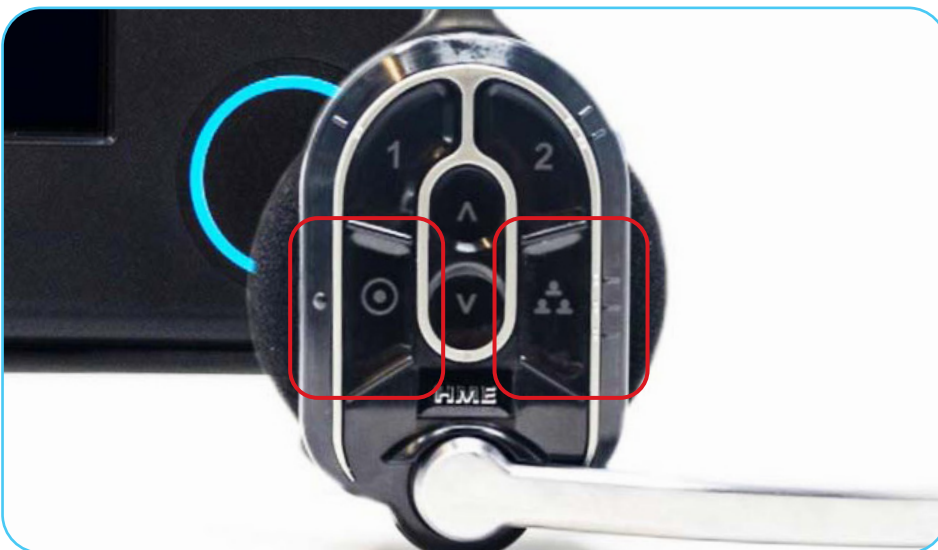


6. The **Lane 1** and **Lane 2** controls are located at the top of the touch panel, represented by the numbers **1** and **2**.
7. The single bar on the bezel edge represents Lane 1. The two bars on the opposite side represent Lane 2.
8. Tap on **1** to connect to Lane 1. Tap on **2** to connect to Lane 2.

**Note:** If your store only has one lane, tap either **1** or **2** to connect with the drive-thru speaker.



9. Below Lane 2 is Group Chat, represented by **3** bars on the bezel edge and a group chat icon.
10. Tap on the **Group Chat** icon to communicate with your group.
11. The **Action** icon, represented by a dot inside of a circle, will soon be available for additional platform functionality.



12. The **Master Volume Control** is located in the center. Tap the **Up** or **Down arrows** to increase or decrease the headset volume.

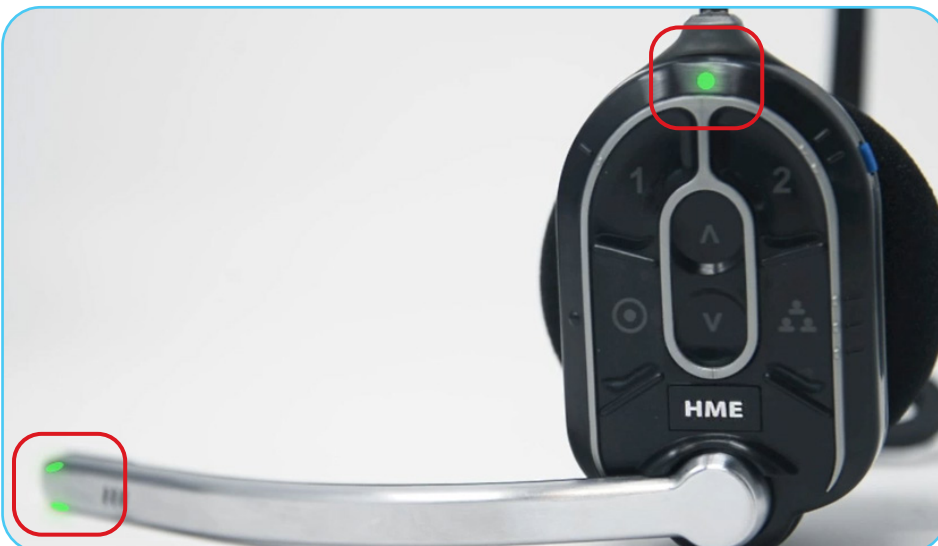
**Note:** You will hear a **'beep'** as you adjust the volume. The volume and pitch of the beep will decrease or increase with each adjustment.



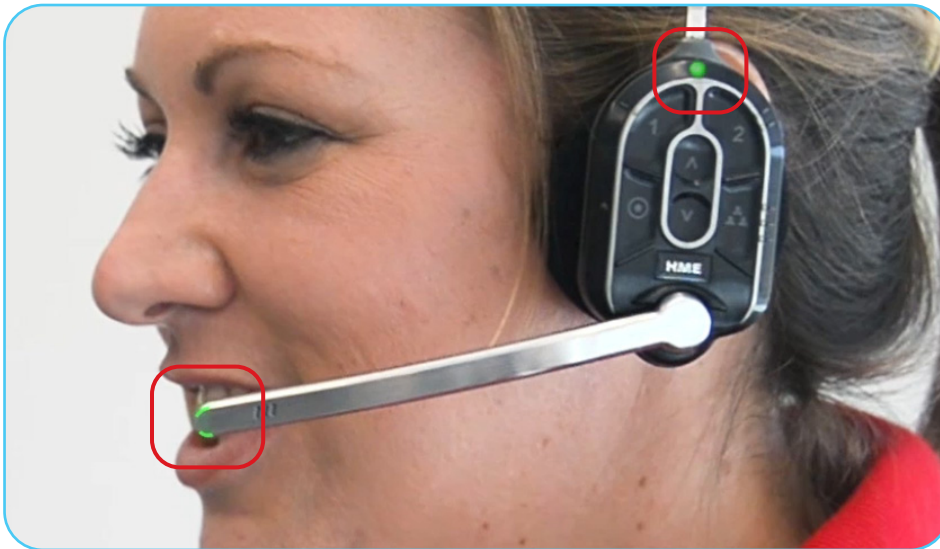
13. Place the microphone boom close to your mouth to deliver the best sound quality.



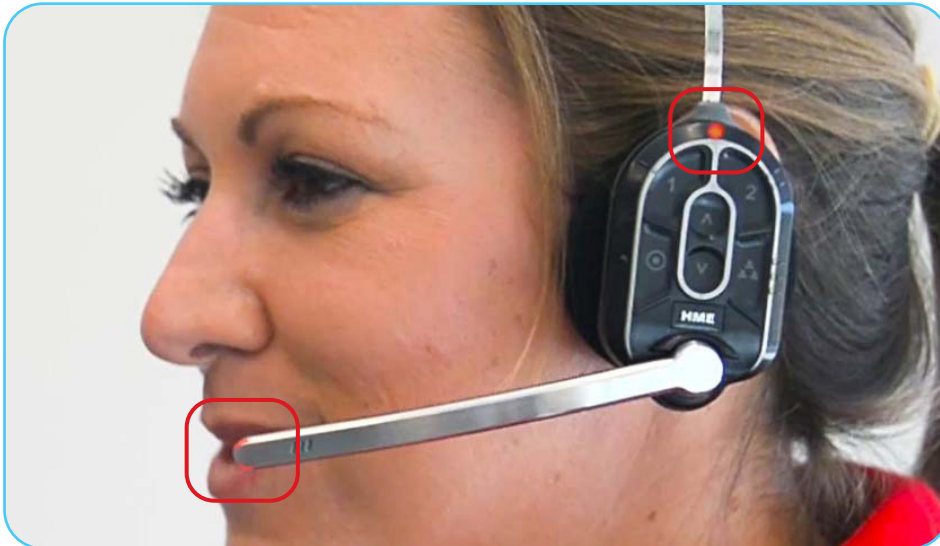
14. LED indicators above the touch panel and at the end of the microphone boom light up when your headset is transmitting.



15. When communicating with **Lane 1**, the status LED above the touch panel will **flash green**. The LEDs at the end of the microphone boom will illuminate **solid green**.



16. When communicating with **Lane 2**, the status LED above touch panel will **flash red**. The LEDs at the end of the microphone boom will illuminate **solid red**.



17. When communicating on **Group Chat**, both status and boom LEDs will **flash alternately red and green**.

**Note:** The status LED will also flash red and green when the headset is first powered on and needs to be paired with the NEXEO Base Station.



18. Tap the **Help** button on the Base Station for more detailed information about your NEXEO | HDX All-in-One headset.



You are now ready to connect with your team and drive-thru customers!

For help, call 800.848.4468 (options 1,2, and 3) or email: [support@hme.com](mailto:support@hme.com)

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