

Scheduling a Customer Greeting On Your EOS | HD Base Station

The EOS | HD Base Station allows you to schedule up to 10 customized greetings, enabling you to schedule alternating specials throughout the day, or set specific specials to play at different parts of the day, like breakfast or lunch.

1. Press any button to illuminate the screen
(LANE STATUS).



2. Press **Menu** in lower left corner to go to **MAIN MENU**.



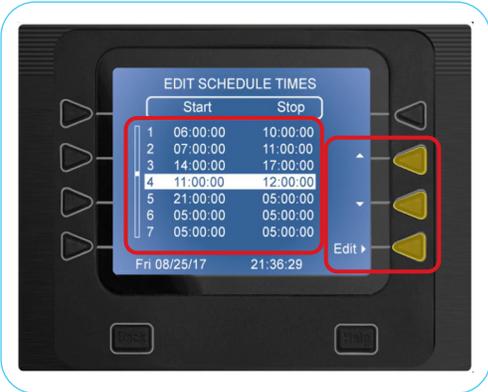
3. On **MAIN MENU**, press **Message Center**.



4. On **MESSAGE CENTER MENU**, press **Edit Schedule Times**.



5. Press the **Up** and **Down** arrows to select a timeframe you would like to schedule. Then, press **Edit**.



6. Press the **Left** and **Right** arrows to move to the numbers you would like to change for the **Start** and **Stop** times.

NOTE: Press the **Right arrow** to get to the **Stop** time.



7. Press the **+** and **-** buttons to change the numbers.



8. Press the **Back** button at the bottom to save your changes.



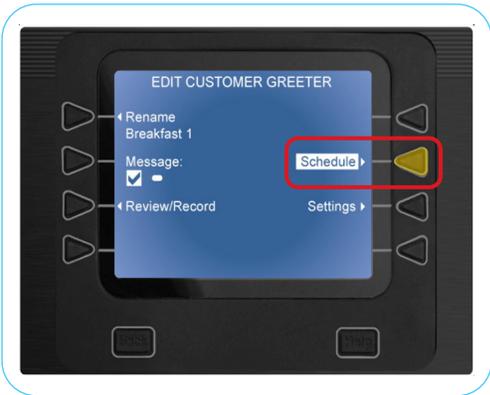
9. On **MESSAGE CENTER MENU**, press **Customer Greeter**.



10. Use the **Up** and **Down** arrows to select a greeting you would like to schedule. Then, press **Edit**.



11. On **Edit Customer Greeter** screen, press **Schedule**.



12. Press the button next to the day you would like to schedule your greeting for.



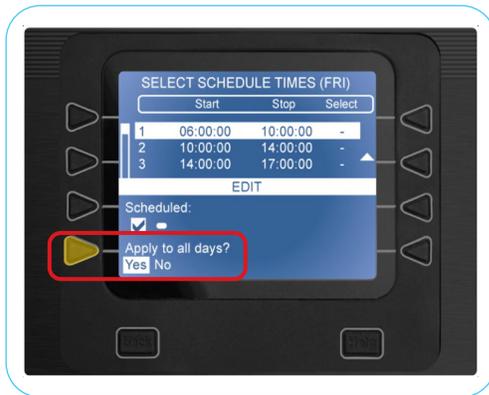
13. Use the **Up** and **Down** arrows to select the desired timeframe. Then, press **Edit**.



14. Press the **Scheduled** button to highlight the checkmark and enable the timeframe.



15. To apply the greeting to the same timeframe for all days of the week, press **Apply to all days?** button.



16. Press the **Back** button to save your changes.



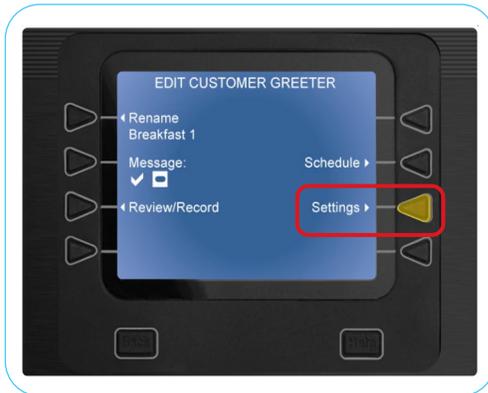
17. The checkmark indicates your greeting has been scheduled for that timeframe.



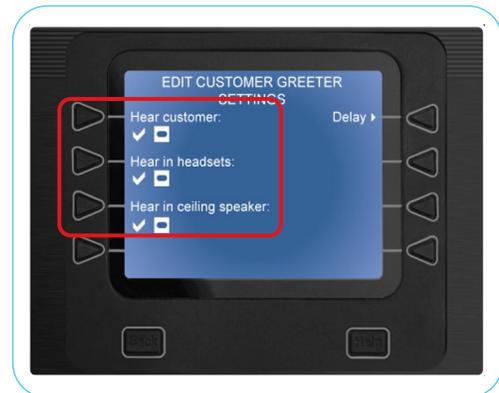
18. Press the **Back** button twice to return to **EDIT CUSTOMER GREETER** screen.



19. On **EDIT CUSTOMER GREETER** screen, press **Settings**.



20. Use buttons to select preferred hearing options.



21. Press the **Back** button to save your changes.



22. Continue pressing the **Back** button to return to the first screen (**LANE STATUS**).



For help, call 800.848.4468 (options 1,2, and 3) or email: support@hme.com

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