

HME Device Pre-Installation Network & System Requirements

The following are network requirements for HME devices:

	Destination Domains	Network Ports
1. Connecting ZOOM Nitro® Timer to HME CLOUD® and Drive-Thru Leaderboard™		
To enable a ZOOM Nitro Timer to connect to HME CLOUD and Drive-Thru Leaderboard, it must be connected to the store's network and the following firewall rules must be allowed:	<ul style="list-style-type: none"> ▪ hmedtcloud.com ▪ *.hmecloud.com ▪ hme-live-namespace.servicebus.windows.net ▪ hme-live2-leaderboard.azurewebsites.net 	<ul style="list-style-type: none"> ▪ Outbound, 19000, TCP ▪ Outbound, 443, (HTTPS), TCP ▪ Outbound, 80, (HTTP), TCP
2. Connecting Wireless Detectors (If applicable)		
To enable a ZOOM Nitro Timer to use wireless detectors, the following firewall rules must be allowed:	<ul style="list-style-type: none"> ▪ Mgage.hme.com 	<ul style="list-style-type: none"> ▪ Outbound, 3002, TCP
3. Emailing Reports from ZOOM (If applicable)		
To enable ZOOM Nitro Timer to send an outbound only email either for scheduled reports or for diagnostic purposes, the following network firewall rules must be allowed:	<ul style="list-style-type: none"> ▪ api.mailgun.net ▪ smtp.mailgun.net 	<ul style="list-style-type: none"> ▪ Outbound, 443 (HTTPS), TCP ▪ Outbound, 587 (SMTP), TCP
4. Browsing to HME CLOUD from your Local Network (If applicable)		
To use the HME Cloud website within your local network, the following network firewall rules must be allowed:	<ul style="list-style-type: none"> ▪ hmedtcloud.com ▪ *.hmecloud.com 	<ul style="list-style-type: none"> ▪ Outbound, 20000 through 29999 (inclusive)(HTTP), TCP ▪ Outbound, 443 (HTTPS), TCP ▪ Outbound, 80 (HTTP), TCP

For help, contact HME Support at 800.848.4468 or support@hme.com.

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