



HME CLOUD
Easily Manage Your Entire QSR Drive-Thru Operation

Product Update Bulletin

There are some new exciting enhancements to the HME CLOUD!

View Custom ZOOM Metric (Total 2) in CLOUD Dashboard

The HME CLOUD enables a QSR Owner/Operator to focus their attention on a specific area of the drive thru in all restaurants by tracking the Total 2 time in the CLOUD. For example, the Total 2 time can track the "Cashier to Presenter" part of the drive-thru, which is critical to their store's success.

HME CLOUD users now can view the Total 2 metric in CLOUD Dashboard and in the drill down view of CLOUD Dashboard. Users can also download reports which include the Total 2 metric.

WELCOME
ZOOM DASHBOARD
REPORTS
MY ACCOUNT
SETTINGS
⚙️

Rolling Hour | Hour | **Daypart** | City | Week | Month

Customize Dashboard

Mar 08, 2018 - Mar 09, 2018

Metrics: Lane Total
Lane Total 2

➔

Ranking accurate as of 3/9/2018 11:32:14 AM

HME CLOUD DASHBOARD								
Stores			Current Daypart			Previous Daypart		
Rank	Store	Goal%	Cars	Avg +	Goal%	Cars	Avg	Goal%
1	Greenwo...	01:30	31	01:07	84	232	00:56	92
2	Springfi...	01:30	26	01:23	58	319	01:18	65
3	Carson	03:30	16	01:35	100	102	01:34	100
4	Salingar	03:30	86	02:00	100	353	01:24	100
5	Cleatisb...	03:30	518	02:29	100	1705	02:29	100

Display CLOUD Dashboard Time as the User's Local Time

Sometimes the HME CLOUD dashboard time did not accurately reflect the timezone of the store or user's local time, we changed the HME CLOUD to always display CLOUD Dashboard time as the user's local time (e.g., time of the user's computer or tablet). Note: This is not "Store Time" or "Account Time". Please see the example below with the user's local time highlighted in CLOUD Dashboard.

The screenshot shows the HME CLOUD Dashboard interface. At the top, there is a navigation bar with links for WELCOME, ZOOM DASHBOARD, REPORTS, MY ACCOUNT, and SETTINGS. Below this, there are options for 'Rolling Hour | Hour | Daypart | Day | Week | Month' and 'Customize Dashboard'. A 'Download' button is visible. On the right, there is a date range 'Mar 09, 2018 - Mar 09, 2018' and a 'Metrics: Lane Total' dropdown menu. The main content area is titled 'HME CLOUD DASHBOARD' and includes a timestamp 'Ranking accurate as of 3/9/2018 12:42:18 PM'. Below this is a table with columns for 'Stores', 'Current Daypart', and 'Previous Daypart'. The 'Current Daypart' column is highlighted in green, and the 'Avg' values are also highlighted in green.

Stores			Current Daypart			Previous Daypart		
Rank	Store	Goal%	Cars	Avg	Goal%	Cars	Avg	Goal%
1	Greenwo...	03:30	104	01:17	100	232	01:18	100
2	Salingar	03:30	206	01:46	100	353	01:24	100
3	Springfl...	03:30	102	02:47	87	320	02:46	89
4	Carson	03:30	157	03:02	77	102	02:37	99
5	Cleatisb...	03:30	650	03:17	64	1751	03:15	67

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