

HME

HOSPITALITY & SPECIALTY COMMUNICATIONS

Recently Viewed Re	ports All Re	ports & Templates									
Raw Car Data Report Performance Analysis	Mui	ti Store Report	es/total over a time period	by s	Single Store	e Report	dable to view averages	Ti and totals Mi	r <b>ends Dash</b> Ilti-store Lane T	board stal and Total Car trends by hour, daypart, and day	
Outliers Dashboard Trends Report	Trends Report									User Guide 🛃 Download 🖬 Save as Temp	ate 🔽 Ap
Recently View	нме										Version 1.1.2
to templates have bee											
	Search & Filte	•	Date &	Time F	lange	Sin	le Day	Multi Day		Additional Options	
	Q Group Store Manage	r (Lisa) 🗸	Time Mease by Daypa	ure	OPTION	S Date	Interval	Custom Dates		TIME FORMAT Seconds Minutes:S	econds
	Q Store 8996 Super Sa	andwich - Carls 🗸	by Shift			Pre	vious Month	$\sim$		INCLUDE PULL-INS Yes No	
			by Day			Da	ypart 1	~			
	Store: 8996 Super Sa	ndwich - Carlsbad									
	4:00AM - 5:59AM										
1	Days: 11/1/2023 - 11	/30/2023									
	Date T	otal Cars - In-Land	e Menu Board	Greet	Cashier	Service I	ane Queue	Lane Total L	ane Tot	al 2	
	11/1/2023	163	10	10	10	10	21	52	52		
	11/2/2023	167	10	10	9	10	21	51	51		
1	11/3/2023	171	9	9	9	9	20	49	49		
	11/4/2023	161	10	10	10	10	22	53	53		
	11/5/2023	168	10	10	10	10	20	50	50		
		1/2	y	9	9	9	20	49	49		

## **Navigating the Trends Report**

2.

- 1. Log on to the to your HME CLOUD account.
  - Click on **Reports**. REPORTS HME CLOUD" WELCOME DASHBOAR REPORTS Logged in Ø Welcome! Quick Links Announcements Welcome I bu updated HME COLOR 2020H Him Drives Hhu Optimization system Navigate using the Quick Links or Click 'Gat Updimization system Navigate using the Quick Links or Click 'Gat Training' to access your HME products to improve drive thru performance and crew engagement. Through the HME CLOUD, you can set store gash, monitor performance across your enterprise, and much cmes. Everything you need to optimize your QSR drive-thru operation is right here at your fingertips! Smack Talk Leaderboards Stores Users My Account Display The new Outliers Das available now! ard is нме A new dashboard analyzing atypical events captured by the timer system is now available in the reporting section. **HME Training Portal** Whether you are learning the system basics or are looking for resources and tips to build ongoing success, you will find instructional videos, supporting documents, job aids, and more! For more information, please refer to the User Guide. Do you have any feedback or new features you'd like to see in the new reporting platform? Please share using our feedback form at https://www.hme.com/osr/feedback/ Access HME Training Portal https://www.hme.com/qsr/feedback/ and select 'Product' as the feedback type. See past announcements Store Ranking Current Day | Avg. Time (sec) TOP 3 STORES #4722 Super Sandwich - ... 22 GOAL 360 1
- 3. You will be taken to the **Reports Overview** page.
- 4. Select Show Full Report from the Trends Report box.

IMECLOUD'		WELCOME DASHBOARD REPORTS LEADERBOARDS	SETTINGS 🐺 SNACK Legendin 🕧
Reports Overview			Scheduler User Gui:
Recently Viewed Reports	All Reports & Templates		
Performance Analysis Single Store Report	Multi Store Report Multi-store summary report with averages/total over a time period by day of week or daypart. Includes goal %'s over the	Single Store Report Single store total total total	Trends Dashboard Multi-store Lane Total and Total Cartnends by hour, daypart, and day of week.
Recently Viewed Templates	selected time period. Show Full Report TEMPLATES No templates available	Show Full Report	Show Full Report TENPLATES No templates available
	Trends Report Signa variable way days dapart, and Hall, Includes and detector parage. TEMPLATES Singer Sandwark, Kalpan Singer Sandwark, Report Singer Sandwark, Report	pri TEPEATE De la que de constante	Performance Analysis Augus provide version taking legar than your defined gui D by de, departed with the second
	Raw Car Data Report Raw dhe thu overt data by store. Show full Report		

## **Trends Report**

**3.** The Single Day Trend Analysis Report will look almost identical to your Single & Multi Store Reports, but will include additional options regarding the selected time intervals, such as **Daypart** and **Shift**.

НМЕ		
Search & Filter Comp Store Manager (Lisa) P Search Store Manager (Lauren) Store Manager (Lauren) Store Manager (Paul) Ungrouped	Date & Time Range Time Measure by Daypart by Shift	Single Day Multi Da

4. Your Single Day Trend Analysis Report will now reflect the preferences you selected.

<ul> <li>7658 Super Sandwich - Mayo</li> <li>Store: 7658 Super Sandwich - Mayo</li> <li>Date: 4/1/2022</li> <li>Daypart - Time Period</li> </ul>	by Shift	Greet Window1	Lane Queue L	INCLUDE PULL-IN
Daypart - Time Period	Total Cars Menu Board	Greet Window1	Lane Queue La	ane Total

**5.** To view your Multi Day Trend Analysis Report, select **Multi Day** under the **Set Options** section.

Contemp Contem	Filter	<ul> <li>✓</li> <li>Aayo ✓</li> </ul>	Date Time Me by Day by Sh	& Time I easure part ift	Range OPTIONS	Single Day Date Interve Current W Shift 1	Custom Date		Additional Op Time format Include pull-ins	tions Seconds Yes
Store: 7658 Sup	er Sandwich - M	ауо								
Period: 6:00AM	- 11:00AM									
Days: 4/16/2023	3 - 4/20/2023									
Date	Total Cars	Menu Board	Greet	Cashier	Service	Lane Queue	Lane Queue 2	Lane Total	Lane Total 2	
4/16/2023	413	10	10	10	10	21	21	51	51	
4/17/2022	426	0	0	10	0	20	20	50	50	_

**6.** The Multi Day Trend Analysis Report will look almost identical to your Single Day Trend Analysis Report, but will include additional options regarding the selected time intervals, such as **Report Date Range**.

Search & Filter	Date & Time Range	Addition
Q Pacific V Store 7658 Super Sandwich - Mayo V	by Daypart by Shift by Day	TIME FORMA
Store: 7658 Super Sandwich - Mayo		

7. Your Multi Day Trend Analysis Report will now reflect the preferences you selected.

Group Pacific         Time Measure by Daypart         OPTIONS         Date Interval Cutom Date         Time FORMAT         Second MinutesSec           Store: 7658 Super Sandwich - Mayo         by Shift         Daypart 1         Ves         No           Store: 7658 Super Sandwich - Mayo         Daypart 1         Ves         No           Store: 7658 Super Sandwich - Mayo         Daypart 1         Ves         No           Store: 7658 Super Sandwich - Mayo         Daypart 1         Ves         No           Daypart 3         Date         Total Cars Menu Board Greet Cashier Service Window! Lane Queue Lane Total Lane Total 2         26,206         18         18         17         91         127           4/1/2022         448         18         17         56         91         127	Graph         Graph         Date Interval         Custom Date           Pacific         by Shift         0/FIONS         Date Interval         Custom Date           Store: 7558 Super Sandwich - Mayo         by Shift         0/FIONS         Date Interval         Custom Date           Store: 7558 Super Sandwich - Mayo         by Shift         0/FIONS         Date Interval         Custom Date           Store: 7558 Super Sandwich - Mayo         by Shift         0/FIONS         Date Interval         Custom Date           Store: 7658 Styler: Sandwich - Mayo         by Shift         Daypart 1         v         No           4.000M - S593M         Total Cass         Verset         Verset         No           4.0022 - 4702/022         Total Cass         No         No         No           4/1/2022 - 4425         17         17         18         138         174           4/1/2022 - 4445         17         17         17         126         14/4/202           4/1/2022 - 4449         17         17         17         126         151	Q Group Pacific Q 5tore Q 7658 Super	Sandwich - Mayo		Time Measure		e Interval	Custom Dates	TIME FORMAT Seconds Minutes:Second
Q       7558 Super Sandwich - Mayo       by Shift       Image: Arr/2022 @ 4/202023 @       Image: Arr/2022 @ 4/202023 @         Store: 7658 Super Sandwich - Mayo	Ammetry       by Shift       Image: 4/1/2022       4/20/02/23       Image: 4/1/2022       Maxe       Nor       Nor         Store: 7658 Super Sandwich - Mayo         Owypart 1       Image: 4/1/2022       Image: 4/1/2	Q 7658 Super	Sandwich - Mayo	V )					
Store: 7636 Stiper Sandwich - Mayo           dx00M- 5:59MM           Date         Total Cars Menu Board Greet Cashier Service Window1 Lane Queue Lane Total Lane Total 2           2.6,206         18         17         91         127           4/1/2022 - 4/20/2023           2.6,206         18         17         91         127           4/1/2022         445         17         17         18         138         174           4/2/2022         448         18         18         17         56         91	Store: 75/38 Supper Sandwich - Mayo           A00AM - 5:599.M           Date         Total Cars Menu Board Greet Cashier Service Window'I Lane Queue Lane Total Lane Total 2           26,206         18         127           4/1/2022         448         17         18         138         174           4/2/2022         444         17         18         138         174           4/2/2022         444         17         17         126           4/4/2022         449         17         17         16         151				by Shift		aypart 1	4/20/2023	INCLUDE PULL-INS Yes No
Date         Total Cars         Here         Care         Care	Date         Total Cars         Menu Board         Greet         Cashier Service         Window1         Lane         Queue         Lane         Total         2a           26,206         18         18         17         91         127           4/1/2022         445         17         17         18         138         174           4/2/2022         448         18         18         17         56         91           4/3/2022         444         17         17         17         126           4/4/2022         449         17         17         116         151	Store: 7658 Super 5 4:00AM - 5:59AM Days: 4/1/2022 - 4/	Sandwich - Mayo /20/2023						
26,206         18         18         17         91         127           4/1/2022         445         17         17         18         138         174           4/2/2022         448         18         18         17         56         91	26,206         18         18         17         91         127           4/1/2022         445         17         17         18         138         174           4/2/2022         448         18         18         17         56         91           4/3/2022         444         17         17         17         91         126           4/4/2022         449         17         17         116         151	Date	Total Cars M	lenu Boai	rd Greet Cashier Se	rvice Window1	Lane Queu	e Lane Total Lan	e Total 2
4/1/2022         445         17         17         18         138         174           4/2/2022         448         18         18         17         56         91	4/1/2022         445         17         17         18         138         174           4/2/2022         448         18         17         56         91           4/3/2022         444         17         17         17         91         126           4/4/2022         449         17         17         17         151		26,206	18	18	17	91	127	
4/2/2022 448 18 18 17 56 91	4/2/2022         448         18         17         56         91           4/3/2022         444         17         17         17         91         126           4/4/2022         449         17         17         17         116         151	4/1/2022	445	17	17	18	138	174	
	4/3/2022         444         17         17         91         126           4/4/2022         449         17         17         17         116         151	4/2/2022	448	18	18	17	56	91	
4/3/2022         444         17         17         17         91         126	4/4/2022 449 17 17 17 17 116 151	4/3/2022	444	17	17	17	91	126	
4/4/2022 449 17 17 17 17 116 151		4/4/2022	449	17	17	17	116	151	
4/5/2022 445 17 17 18 128 163		4/6/2022	442	17	17	18	170	206	

## For help, call 800.848.4468 (options 1,2, and 3) or email: support@hme.com

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