Navigating and Generating **Raw Car Data** Reports in the HME CLOUD® Reporting System

HME

HOSPITALITY & SPECIALTY COMMUNICATIONS

	File Home	/iew									
	Export *		P g Parameters								
	Store:	(Store Manager (Lisa)) 89 🗸	D	ate (MM/DD/YYY	Y): 11/14/2023	Ē					View report
	Start Time (HH):	04 ~	St	top Time (HH):	11	`	~				
	(MM)	00 ~	()	MM)	30		~				
	(AM/PM)	AM ~	(A	AM/PM)	PM		~				
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HME CLOUD'	Raw Ca	r Data Repo	ort				н	ME			
= Peports Overview	Store: (Store Ma	nager (Lisa)) 8996 Super	tart Time: Nov 14.	2023 04:00 AM	Time Form	at: Seconds	Print D	Date &	11/30/2023 5:59:50	PM	
	Brand: HME	- Carlsbad - HME SI	top Time: Nov 14,	2023 11:30 PM	Include Pu	llIns: No	Time:				
Recently Viewed Reports	All Daypart	Departure Time	Event Name	Cars in Queue	Menu Board	Greet	Cashier	Service	Lane Queue	Lane Total	Lane Total 2
Raw Car Data Report		2023-11-14 04:00:53 AM	Car_Departure	1	9	9	10	9	22	50	50
Performance Analysis		2023-11-14 04:01:35 AM	Car_Departure	1	9	9	11	8	22	50	50
Outliers Dashboard		2023-11-14 04:02:16 AM	Car_Departure	1	9	9	10	11	24	54	54
0000000000	F	2023-11-14 04:02:55 AM	Car_Departure	1	8	8	9	11	22	50	50
Trends Report		2023-11-14 04:03:30 AM	Car_Departure	1	8	8	8	9	19	44	44
		2023-11-14 04:04:14 AM	Car_Departure	1	12	12	9	10	20	51	51
		2023-11-14 04:04:57 AM	Car_Departure	1	12	12	11	9	22	54	54
Recently Viewed Templates	100	2023-11-14 04:05:34 AM	Car_Departure	1	12	12	10	11	17	50	50
		2023-11-14 04:06:08 AM	Car_Departure	1	9	9	10	8	16	43	43
No templates have been visited yet	s	2023-11-14 04:07:00 AM	Car_Departure	1	11	11	10	0	23	52	52
	6	2023-11-14 04:07:40 AM	Car_Departure	1	0	0	9	10	19	30	47
		2023-11-14 04:09:03 AM	Car_Departure	1	10	10	10	10	21	51	51
		2023-11-14 04:09:39 AM	Car Departure	1	8	8	12	10	19	49	49
	4:00AM - 5:59A	M 2023-11-14 04:10:18 AM	Car Departure	1	10	10	8	10	19	47	47
		2023-11-14 04:10:59 AM	Car_Departure	1	8	8	12	8	19	47	47
		2023-11-14 04:11:38 AM	Car_Departure	1	8	8	8	9	18	43	43
										_	-
	Raw Car Data Report										
	Raw drive-thru event data by store.										
		Show Full Report									
		200				1.1				_	
	-										

Navigating & Generating Raw Car Data Reports

Locating the Reports Page in HME CLOUD

1. Log into your HME CLOUD account.

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2. Click on **REPORTS** in the top navigation bar of the Welcome Page.

	RE	PORTS
Announcements		ng
We've made some updates to the new reporting system!		Avg. Time (sec)
The New Trends Dashboard has been added to our set of reports, in it you can review the performance of your store or set of stores for the last three months.	HME	TOP 3 STORES
For more information, please refer to the User Guide		▲ Super Sandwich - Whi ● GOAL 360
	HME Training Portal	2 \$
	resources and tips to build ongoing success, you will find instructional videos, supporting documents, job aids, and more!	3 ^{#444} Super Sandwich - Car • ⁴⁹ GOAL 360
	Access HME Training Portal	BOTTOM 3 STORES
		6 Super Sandwich - Car 51 GOAL 360
		7 Super Sandwich - Blo O GOAL 360
		8 16543 122 Super Sandwich - Vieta 0 122

- 3. You will be taken to the **Reports Overview** page.
- 4. Select Show Full Report from the Raw Car Data Report box.

Recently newed hepond	Anneports & remplates		
Multi Store Report Raw Car Data Report Trends Report Performance Analysis	Multi Store Report Multi-store summary report with averages/hotal over a time period by day of week to dypart. Includes gail 'it's over the selected time period. Show Full Report TEMPLATES	Single Store Report Single-store summary report expandable to view averages and totals across days and dayserts. Includes gasi %3 and longest times. Show Full Report TEMPLATES	Trends Dashboard Multi-store Lane Total and Total Car trends by hour, daypart, and day of week. Show Full Repo TEMPLATES No templates available
Recently Viewed Templates	No templates available	No templates available	
Ho templates have been violed yet	Tendas Report Single-stem tendo by dys, dyspart, and abiti. Includes all detection points. Show Full Report TENPLATES Super Sandwich - Natyo Super Sandwich - Natyo Super Sandwich - Natyo	Analyse time results to optimize coefiguration and settings. Show Full Report TEMPLATES No temptates available	Analyse your store visit taking longer than your defined goat by day, daypart and detector. TEMPLATES Show Full Report No templates available
	Raw Car Data Report Raw drive-thru event data by store. Store full Report	Show Full Report	

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Raw Car Data Report

5. Select the desired preferences of your Report by typing data into each box, or clicking the dropdown arrows to the right of each box.



6. Select the Start Time and Stop Time of the report, using the hour (HH) and minute (MM) drop-downs.

⊷ Export ∨ 44	_					
	4 1 ▷ ▷▷ Y Parar	meters				
Store: (Store	Manager (Lisa)) 89 🗸 🗸	Date (MM/DD/YYYY):	01/18/2023	Ē		
Start Time (HH): 04		Stop Time (HH):	11	\sim		
(MM)	\checkmark	(MM)	30	\sim		
(AM/PM) 27	•	(AM/PM)	PM	\sim		
Time Format 29		Include Pullins:	No	\sim		
30					LINAE	
	rt				HME	

7. When you are done, click **View report** at the far right of the page.

						User Guide	
rs							View report
Date (MM/DD/YYYY):	11/29/2023					View report	
Stop Time (HH):	Required	\sim					\searrow
(MM)	Required	\sim					
(AM/PM)	Required	\sim					
Include Pullins:	No	\sim					
			нме	9	'		
9, 2023 04:00 AM	Time Format: Seconds		Print Date &	12/5/2023 10:00:08 PM			

- 8. Your Raw Car Data Report will now reflect the preferences you selected.
 - **Note:** Only 30 events are listed per page of the report. To view the enitre time period, click the arrows in the top-left area of the report to navigate all pages of the report.

File Home View I→ Export 44 4 2 b IV Parameters Store (Store Manager (Lis Date (MM/DD/YYY): 01/30/2024 IV Start Time (HH): 04 04 04 IV IV (MM) 00 IV IV IV IV (MM/PM) AM IV IV IV IV Time Formati Seconds 44 2 b IV No IV Raw Car Date HME IV	
Image: Format Seconds Cond Date (MM/DD/YYY): 01/30/2024 Start Time (HH): 04	
Store: (Store Manager (List) Date (MM/DD/YYY): 01/30/2024 Start Time (HH): 04 0H): 11 (MM) 00 7H): 30 (AM/PM) AM PM PM Time Format: Seconds 44 2 bb<	
Start Time (HH): 04 (HH): 11 (HH): 0MM() 00 (HH): 30 (HH): (AM/PM0) AM (HH): 9M (HH): Time Format: Seconds (HM) (HM) Raw Car Data (HM) (HM)	
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(AM/PM) AM Time Format Seconds 4d 4 Au Au No	
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Raw Car Data HME	
Daypart Departu Menu Board Greet Cashier Service Lane Queue Lane Total	Lane Total 2
2024-01-30 04:195 8 8 10 8 19 45	45
2024-01-30 04:19:51 AM 1 8 8 10 11 21 50	50
2024-01-30 04:20:31 AM Car_Departure 1 9 9 10 12 20 51	51
4:00AM - 5:59AM 2024-01-30 04:21:10 AM Car_Departure 1 11 11 9 11 19 50	50

For help, call 800.848.4468 (options 1,2, and 3) or email: support@hme.com

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HME Training Portal Find instructional videos, supporting documents, and other guides.

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