Navigating and Generating **Outliers Dashboard** Reports in the HME CLOUD® Reporting System

нме

HOSPITALITY & SPECIALTY COMMUNICATIONS



Navigating & Generating Reports in the Outliers Dashboard

Locating the Reports Page in HME CLOUD

1. Log into your HME CLOUD account.

HOSPITALITY & SPECIALTY COMMUNICATIONS

HME

2. Click on **REPORTS** in the top navigation bar of the Welcome Page.

	RE	PORTS
Announcements We've made some updates to the new reporting system! The New Trends Dashboard has been added to our set of reports, in it you can review the performance of your store or set of stores for the last three months.	нме	Avg. Time (sec) TOP 3 STORES
For more information, please refer to the User Guide.	HME Training Portal Whether you are learning the system basics or are looking for resources and tips to build ongoing success, you will find instructional videos, supporting documents, job aids, and more! Access HME Training Portal	Super Sandwich - Whi © GAL 360 2 F7856 © GAL 360 3 Super Sandwich - Nor • 48 GOAL 360 3 Super Sandwich - Car • 49 GOAL 360 BOTTOM 3 STORES • 49
		6 510.00 51 Super Sandwich - Car 51 50.00 7 500.00 600.00 8 553.00 600.00 8 554.00 500.00

- 3. You will be taken to the **Reports Overview** page.
- 4. Select Show Full Report from the Outliers Dashboard box.

Single Store I total over a time goal fivis over the Show Full Report Show Full Report TEMPLATES No templates avail	Report ary report expandable to view avera ind dayparts. Includes goal %5 and Show Fu	rrages and Molti-store Lame Total and To and diagnest and day of week.	otal Car trends by hour, daypart, Show Full Report
total over a time goal %'s over the Show Full Report TEMPLATES No templates avail	Report ary report expandable to view avera ind dayparts. Includes goal % and Show Fu	Trends Dashboard rrages and Multi-store Lane Total and To and day of week. 'ull Report TEMPLATES	otal Car trends by hour, daypart, Show Full Report
	lable	No templates available	
It. includes all Show full Report TempLates avail Net rempLates avail	tboard at events to optimize configuration Show Fut table	n and Vul report	rsis ng longer than your defined goal D c Show Full Report
	h. Includes all Show hull Report The MPLATES No templates avail	h: Includes all Analyse time outline oversite optimize contiguration settings: Show hull Report TEMP LATES Set TEMP LATES No templates soutlable	h: hickeds all show hull legon TEMPLATES The templates available Not memplates available Not memplates available Not memplates available Not memplates available Not memplates available Not memplates available

Outliers Dashboard

Note: Outliers are irregular events captured by the timer system.

The **Outliers** tracked for reporting are:

- Pull-ins
- Pull-Outs
- Max Over Delete
- Discards
- Manual Deletes



1. Select the Groups / Stores and Date Range the for the report.

Note: Hover over data points for detailed information.

HME Outliers Report Groups / Stores # Serich # Bench Argensa # Bench Argensa # Bench Argensa # Unprouped	Date Range ornors Count data Image: Configuration All	Outliers are irregular -Pull Ins: A vehicle that er- -Pull Outs: A vehicle that A -Discards: If a vehicle is d not to wait and pulls out -Manual Deletes: A vehic	r events captur ntered the drive-th entered the drive- icle removed from letected during the cle manually remov	ed by the timer syster ru lane after the first active thru lane through the first the timer dashboard when c configured Discard time lin ed from the dashboard by .	m. An optimal ou detection point, and sctive detection point it exceeds the max nu mit but not detected a a user.	ttlier percentage exited through the l , but exited the lane ambers of cars allow fiter, it is discarded i	e is under 10%. ast active detection ; before the last activ ed in a given detect by the system. For e:	We define ou point. e detection poir or queue. rample, a vehicle
Outliers % by Date					Outlie	rs Details		
Q 100%			Store Numb	er Store Name	% Outlier Ca	r Departures To	otal Outliers All	Car Records
			504030201	Bologna TE II	49.8%	159,022	157,725	316,747
80%			8010	Best Burger #43	0.0%	141,861	21	141,882
			557799	EDWIN01	0.0%	86,573	8	86,581
60%			Total		28.9%	387,450	157,754	545,210
40% 40% 3/9/2023 % Datter 43.59% Average of % Low 10.09%								
0%	2022	hur 2003						
Apr	2023 May 2023	Jun 2023						
	Outliers % by Hour				Outliers	Distribution		
Q 100%								

- 2. Four windows will display information about the store's outliers.
 - Outliers Percentage by date
 - Outliers Details
 - Outliers Percentage per hour
 - Outliers Distribution

Note: The green line at the bottom of the Percentages windows represents 10%, which is considered the acceptable threshold for Outliers.



For help, call 800.848.4468 (options 1,2, and 3) or email: support@hme.com

4 of 4

HME Training Portal

Find instructional videos, supporting documents, and other guides.

www.hme.com/training Scan to Visit



© 2024 HM Electronics, Inc. The HME logo and product names are trademarks or registered trademarks of HM Electronics, Inc. All rights reserved. 2.13.2024