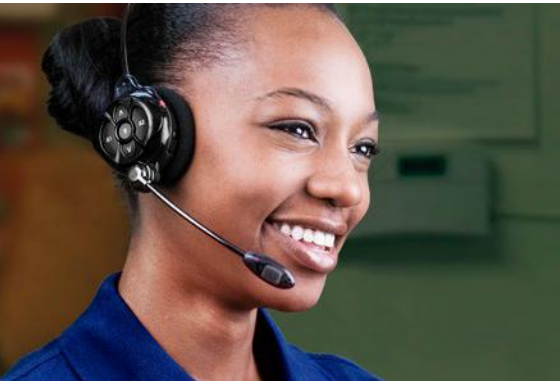


HDAUDIO

HEAR WHAT YOU'VE BEEN MISSING



EOS | HD[®]

with Wideband Technology

HD Audio Drive-Thru Headset System

Actual size headset



20% INCREASE IN INTELLIGIBILITY

for improved speed of service and profitability

2X THE AUDIO BANDWIDTH

for improved order accuracy and customer experience

EOS | HD with Wideband Technology



If It's Not Wideband, It's Not HD

EOS | HD is the industry's only HD Audio drive-thru headset system with wideband technology. The greatest advancement in drive-thru sound clarity, HD Audio with wideband provides clearer, more intelligible speech. EOS | HD delivers true voice clarity by filtering the human voice from background noise, and combining wideband technology with cutting-edge noise reduction.

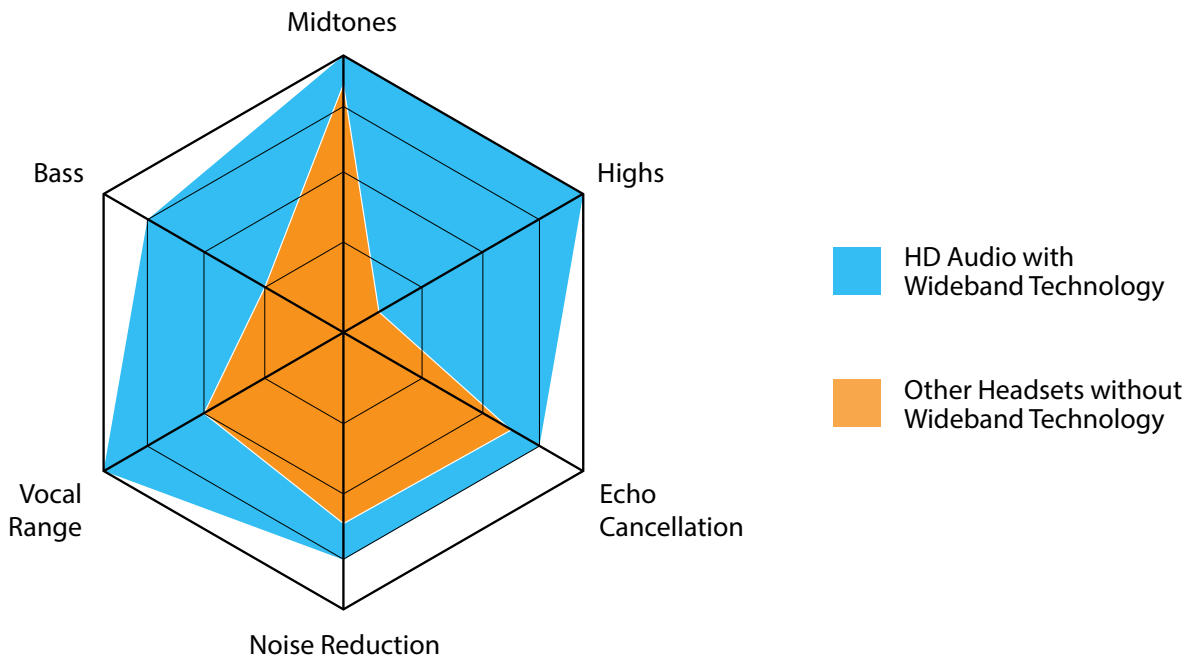
With EOS | HD, customers and order takers can both hear the whole drive-thru conversation—like they were talking face-to-face—for improved order accuracy, increased profitability, and a better customer experience.

HD AUDIO

Hear What You've Been Missing

The greatest advancement in sound since digital, HD Audio is the drive-thru like you've never heard it before. HD Audio combines industry-changing wideband technology with groundbreaking new noise reduction and echo cancellation to deliver unparalleled clarity and intelligibility to your store.

WIDEBAND



2X THE AUDIO BANDWIDTH

for improved order accuracy and customer experience

20% INCREASE IN INTELLIGIBILITY

for improved speed of service and profitability

Wideband Technology: Hear the Whole Conversation

The only drive-thru headset with wideband technology, EOS | HD provides a whole new way of delivering drive-thru conversation. You and your customers have never heard each other this clearly. This wideband technology encompasses an expanded audio range to include higher and lower voice frequencies—providing a more accurate representation of the human voice. Covering a vastly larger vocal range than previous digital systems, EOS | HD brings increased intelligibility and clarity to your drive-thru.

INBOUND NOISE REDUCTION

44% IMPROVEMENT

in inbound noise reduction delivers improved order accuracy and reduced employee fatigue



Cars



Trucks



Traffic

OUTBOUND NOISE REDUCTION

88% IMPROVEMENT

in outbound noise reduction delivers a better customer experience



Blenders



Ice Machines



Kitchen Timers

Inbound Noise Reduction: Hear Your Customers Clearly

An incredible 44% improvement over previous systems, EOS | HD's new inbound noise reduction provides a clearer, more understandable drive-thru conversation. And with 17 times the echo cancellation, crew members can have total focus on the customer.

These highly advanced noise reduction enhancements remove engine and traffic sounds from the drive-thru. Drastically improving order comprehension, EOS | HD reduces employee fatigue and allows them to better understand the customer and get the order right the first time.

Brand New Outbound Noise Reduction: Let Your Customers Hear You

EOS | HD's innovative outbound noise reduction removes background kitchen noise, including blenders, so that customers can hear and understand crew members better.

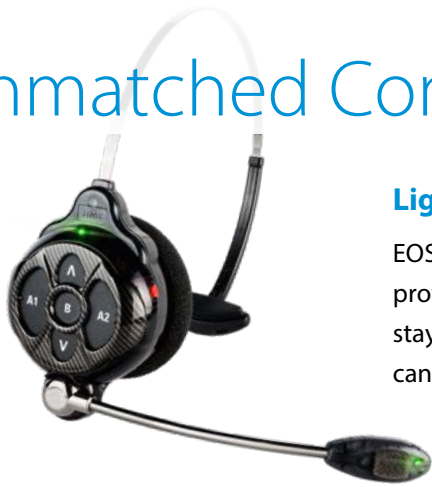
This astonishing 88% improvement in outbound noise reduction means customers leave happier than ever before.

Listen for Yourself

www.hme.com/eos-demo



Unmatched Comfort



Lighter Weight, Balanced Design

EOS | HD delivers all day comfort to users. It's compact, lightweight design provides a more comfortable fit for your employees. EOS | HD is balanced to stay on the user's head without adding extra pressure—so your employees can concentrate on the customer and not their headset.

Unparalleled Message Center

Manage Your Drive-Thru Like Never Before

The EOS | HD drive-thru headset system offers a convenient message center that allows managers to customize greetings and send important reminders and alerts to crew members. The Message Center helps managers to run their restaurants with greater efficiency and profitability.



Greetings

Sequence multiple messages through all dayparts to promote specials and improve check averages. Record up to 12 customer greetings to play through the day.



Reminders

Schedule automatic reminders to keep employees on task; create your own or choose from pre-recorded options.



Alerts

Automatically informs staff members of critical developments affecting food safety and employee security. Alerts only trigger when certain events occur (i.e. "Back door open.").

Designed for Durability

Fewer Moving Parts | Far Greater Reliability | Lower Cost of Ownership

Advanced engineering has resulted in the smallest, most durable all-in-one (AIO) drive-thru headset ever. EOS | HD's innovative design dramatically improves reliability by eliminating the most frequent repair issues for AIO headsets. With its super-compact and durable design, EOS | HD is the perfect combination of comfort, performance and reliability.

Wire-Free Headband

No wires across the headband to the battery means no wires to break. Wire-free design eliminates the number one repair issue for all-in-one headsets.

Steel Headband

Can be pulled and twisted in various directions without damage. Instantly snaps back to fit any head size. Strong enough to withstand the rigors of the QSR environment.

No Moving Buttons

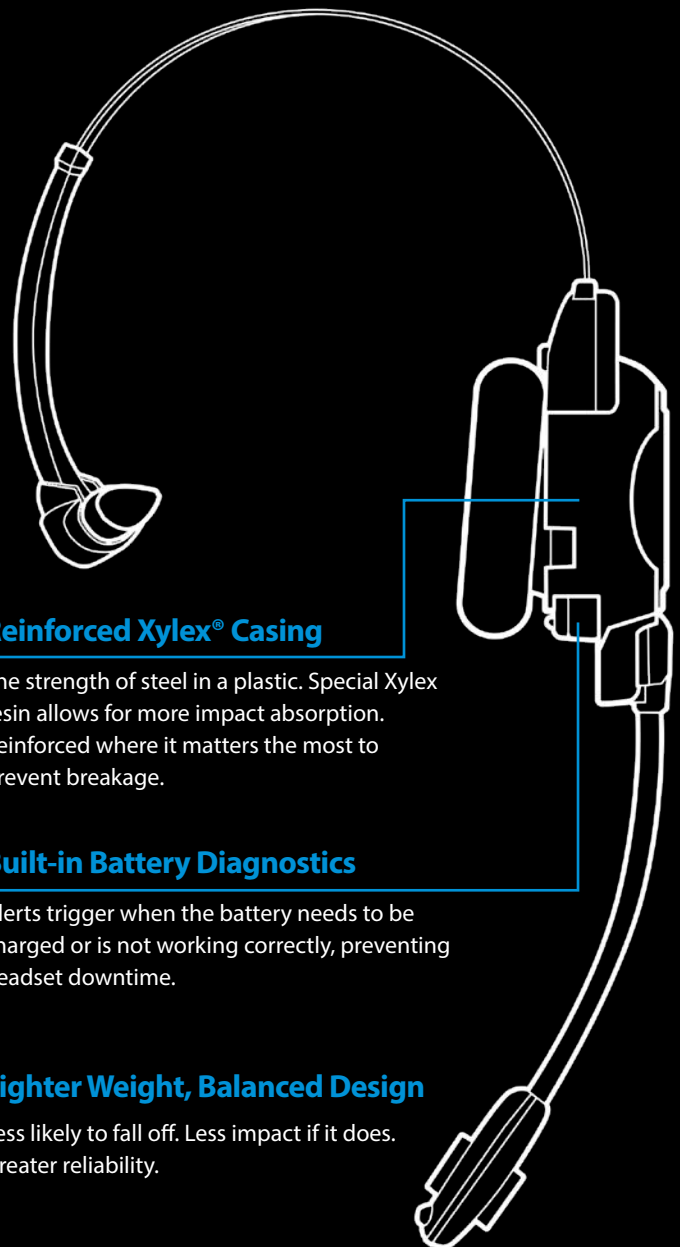
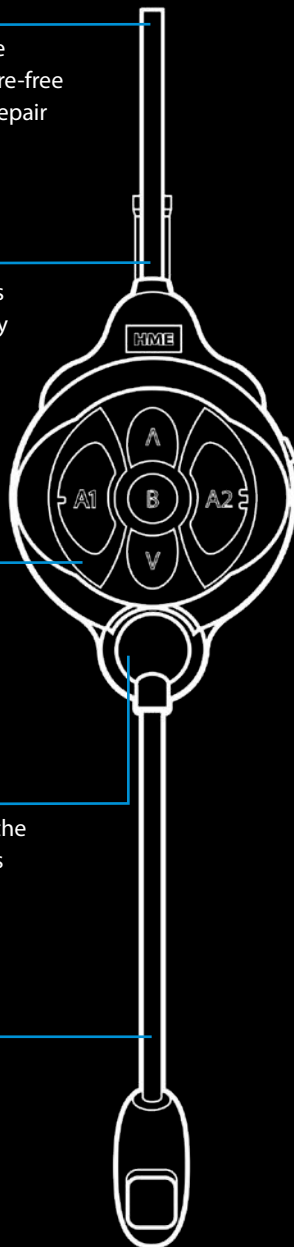
No mechanical switches or springs means nothing moves – for greater reliability.

Die-Cast Metal Pivot

Innovative metal pivot point keeps the boom in place and helps keep wires from breaking.

Steel Boom

Steel design prevents wire breakage unlike flexible booms. Eliminates the number two repair issue for all-in-one headsets.



Reinforced Xylex® Casing

The strength of steel in a plastic. Special Xylex resin allows for more impact absorption. Reinforced where it matters the most to prevent breakage.

Built-in Battery Diagnostics

Alerts trigger when the battery needs to be charged or is not working correctly, preventing headset downtime.

Lighter Weight, Balanced Design

Less likely to fall off. Less impact if it does. Greater reliability.



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About HME Hospitality & Specialty Communications

HME was the first to develop and introduce the wireless drive-thru headset system for the QSR industry over 35 years ago. In 2014, we revolutionized the industry with our patented Wideband technology used with our high definition drive-thru communications system. Today we continue to lead the industry by supplying more restaurants with communication and timing systems than any other provider worldwide. Every day, quick service restaurants in over 140 countries fulfill more than 30 million orders using HME systems. HME offers a wide range of quality solutions for drive-thru, in-store, and retail operations backed by full services and support.



Visit our online training portal at www.hme.com/training for unlimited access to videos, manuals, and other training materials.

Dial toll-free **(800) 848-4468** or call your local authorized HME dealer for more information.

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