

Drive-Thru Optimization System® (DTOS) Quick Start Guide

ZOOM® Drive-Thru Timer

Measures drive-thru lane events for comparison to your service time goals at up to eight detection points in the drive-thru lane.

Lane Total Time
White number by car indicates total time car has been in lane. Car color changes based on Total Time goals.

Event Time
The amount of time car has spent at a detection point.

Goal
The target goal time for a detection point.

Transactions
The total number of cars served for the desired time period.

Goal Percentage
Percent of cars that have met or exceeded target goal.

Average Time
Average time car has spent at a detection point.

Drive-Thru Leaderboard®

The Drive-Thru Leaderboard shows the top three and bottom three stores ranked against others in your network. Your store will be outlined and displayed with its closest competitors.

Top 3 Stores

Your Store

Drive-Thru Leaderboard™									
Top 3 Stores			Current Hour			Previous Day			
Rank	Store	Goal	Cars	Avg	%	Cars	Avg	%	
1	Hillcrest	03:30	48	02:01	94	945	03:17	71	
2	7805	03:30	89	02:04	99	1179	03:16	65	
3	N. Park	03:30	82	02:04	99	1268	02:51	77	
Store 24042			Current Hour			Previous Day			
Rank	Store	Goal	Cars	Avg	%	Cars	Avg	%	
13	S. Park	03:30	76	02:58	62	1190	02:57	76	
14	D. Town	03:30	82	02:58	74	1199	03:11	65	
15	Midway	03:30	59	02:58	68	1094	03:04	69	
16	24009	03:30	111	02:58	83	1408	03:12	67	
17	Logan	03:30	86	03:06	62	1056	02:48	77	
Bottom 3 Stores			Current Hour			Previous Day			
Rank	Store	Goal	Cars	Avg	%	Cars	Avg	%	
19	Crest	03:30	66	03:35	45	1091	03:23	63	
20	Uni	03:30	76	04:10	41	1141	03:27	58	
21	56549	03:30	53	04:22	47	836	03:31	59	

Bottom 3 Stores

HME Training Portal

Find videos, supporting documents and other training guides.

www.hme.com/training

For help, call 800.848.4468 (options 1-2-3) or email support@hme.com

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Reading the ZOOM® Dashboard

BENEFITS:

- Monitoring the ZOOM dashboard helps:
 - Move cars through the drive-thru in a timely manner
 - Increases the number of guests served

DTOS Overview

- Administrative How-To
- Driving Performance with DTOS
- Reading the ZOOM Dashboard 01:52
- Acting on ZOOM Dashboard Information 01:36
- Reading the HME CLOUD Dashboard 01:48
- HME CLOUD Reporting 04:26
- Acting on HME CLOUD Information 06:12
- Reading the Drive-Thru Leaderboard 03:15

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Timer Signal Processor (TSP)

Receives car detections from different areas of the drive-thru lane.



Control Unit (CU)

Receives and processes data from drive-thru lane event times sent by the TSP. It provides information for the ZOOM dashboard display.



TSP Location

CU Location

HME Training Portal

Find videos, supporting documents and other training guides.

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LOG

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- ▶ Administrative How-To
- ▼ Driving Performance with DTOS
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Description
Supporting Documents