

Drive-Thru Optimization System® (DTOS) Quick Start Guide

ZOOM® Drive-Thru Timer

Measures drive-thru lane events for comparison to your service time goals at up to eight detection points in the drive-thru lane.

Lane Total Time

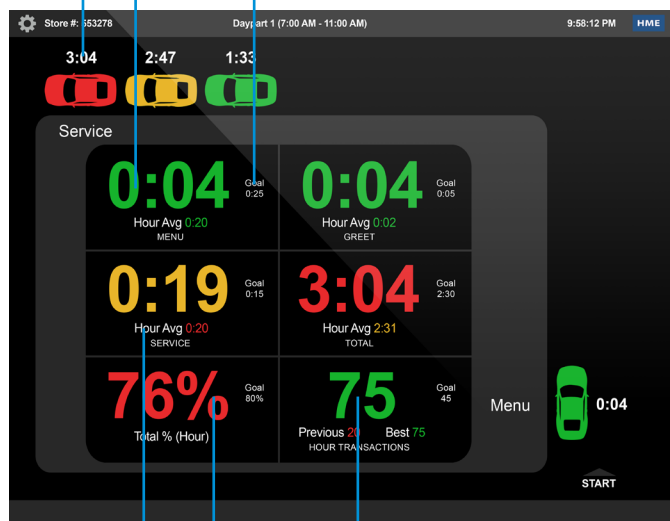
White number by car indicates total time car has been in lane. Car color changes based on Total Time goals.

Event Time

The amount of time car has spent at a detection point.

Goal

The target goal time for a detection point.



Transactions

The total number of cars served for the desired time period.

Goal Percentage

Percent of cars that have met or exceeded target goal.

Average Time

Average time car has spent at a detection point.

Drive-Thru Leaderboard®

The Drive-Thru Leaderboard shows the top three and bottom three stores ranked against others in your network. Your store will be outlined and displayed with its closest competitors.

Top 3 Stores

Your Store

Drive-Thru Leaderboard™									
Top 3 Stores			Current Hour			Previous Day			
Rank	Store	Goal	Cars	Avg	%	Cars	Avg	%	
1	Hillcrest	03:30	48	02:01	94	945	03:17	71	
2	7805	03:30	89	02:04	99	1179	03:16	65	
3	N. Park	03:30	82	02:04	99	1268	02:51	77	
Store 24042			Current Hour			Previous Day			
Rank	Store	Goal	Cars	Avg	%	Cars	Avg	%	
13	S. Park	03:30	76	02:58	62	1190	02:57	76	
14	D. Town	03:30	82	02:58	74	1199	03:11	65	
15	Midway	03:30	59	02:58	68	1094	03:04	69	
16	24009	03:30	111	02:58	83	1408	03:12	67	
17	Logan	03:30	86	03:06	62	1056	02:48	77	
Bottom 3 Stores			Current Hour			Previous Day			
Rank	Store	Goal	Cars	Avg	%	Cars	Avg	%	
19	Crest	03:30	66	03:35	45	1091	03:23	63	
20	Uni	03:30	76	04:10	41	1141	03:27	58	
21	56549	03:30	53	04:22	47	836	03:31	59	

Bottom 3 Stores

For help, call 800.848.4468 (options 1-2-3) or email support@hme.com

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HME User Manuals and Documents
www.hme.com/manuals

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Timer Signal Processor (TSP)

Receives car detections from different areas of the drive-thru lane.



Control Unit (CU)

Receives and processes data from drive-thru lane event times sent by the TSP. It provides information for the ZOOM dashboard display.



TSP Location

CU Location

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