How to Register an EOS | HD Headset or Belt-Pac

During the installation of your EOS | HD system, each headset or belt-pac was registered to the base station. If you replace or add a new headset or belt-pac, it must be registered before it can be used.

To begin registration:
- Press any triangular button on the base station to illuminate home screen
- Press Menu button on lower left of screen
- On MAIN MENU screen, press Register headsets button

Please note that a maximum of 15 headsets or belt-pacs can be registered to the base station. If the maximum number is reached, the base station HEADSET REGISTRATION screen will indicate that 0 or more headsets can be registered. To register additional headsets, the inactive ones need to be cleared. To clear inactive headsets, refer to instructions at the bottom of this page.

Next, put the headset or belt-pac into registration mode:
- Power off headset or belt-pac by holding power button for three seconds
- Press and hold power button for five seconds
- Above headset control panel, you will see a flashing red and green light and hear a voice in headset state “registration”
- On belt-pac, two red lights will flash next to A1 and A2 buttons

Please note that the instructions on the base station TO REGISTER HEADSETS screen, are an alternative way to put the headset or belt-pac into registration mode.

Complete registration on base station:
- On HEADSET REGISTRATION screen, press Register headsets button
- If you are registering only one headset or belt-pac on TO REGISTER HEADSETS screen, press Register single button
- If you are registering more than one headset or belt-pac, press Register multi button
- Solid green light will appear on headset or belt-pac once registered and ID number will appear on base station screen

How to Clear Inactive EOS | HD Headsets or Belt-Pacs

- On base station, press any triangular button to illuminate home screen
- Press Menu button on lower left of screen
- On MAIN MENU screen, press Register headsets button
- On HEADSET REGISTRATION screen, press Clear inactive button
- Turn on all headsets you do not want to inactivate
- Press Clear inactive button
- Press Back button below base station screen to return to HEADSET REGISTRATION screen

For help, call 800.848.4468 (options 1-2-3) or email support@hme.com

EOS | HD — Look for the unique earpiece design.

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HME# 402G040 Rev: B
### All-in-One (AIO) Headset & Belt-Pac Operation

#### Change Battery
If you hear a “Battery low” or “Change battery” voice prompt, follow these steps:
- Press & hold battery-release button and remove battery
- Blue button on AIO headset or red button behind belt clip on belt-pac
- Place battery in battery charger
- Install fully charged battery in headset or belt-pac

#### Check Headset or Belt-Pac Status
With power off:
- Press A2 + Power
- Release buttons
- Voice prompt in headset will announce current operating mode

#### Change Voice Prompt Language (Spanish & French)
With power off:
- Press A1 + Power
- Listen for voice prompt in headset
- Repeat steps to cycle through all languages

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<table>
<thead>
<tr>
<th>Mode</th>
<th>One-Touch Hands-Free</th>
<th>Push-to-Talk</th>
<th>Auto Hands-Free</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>In this mode, press and release A1 or A2 button to talk to customer.</td>
<td>In this mode, press and hold A1 or A2 button to talk to customer.</td>
<td>In this mode, talk to customer without pressing buttons. Only one headset at a time is allowed to be in this mode. Contact HME to enable this mode.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Mode Setup</th>
<th>With power off:</th>
<th>With power off:</th>
<th>With power off:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>• Press A + B + Power</td>
<td>• Press A + B + Power</td>
<td>• Press A + A1 or A2 + Power (A1 for Lane 1; A2 for Lane 2)</td>
</tr>
<tr>
<td></td>
<td>• Release buttons</td>
<td>• Release buttons</td>
<td>• Release buttons</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Single Lane &amp; Tandem Operation</th>
<th>Customer arrives</th>
<th>Alert tone in headset</th>
<th>Touch-Release A1 or A2</th>
<th>Speak/Login to customer</th>
<th>Touch-Release A1 or A2</th>
<th>Communication ends</th>
</tr>
</thead>
</table>

*In tandem operations, only Order Taker 1 can operate in Auto Hands-Free mode.

<table>
<thead>
<tr>
<th>Dual Lane Operation</th>
<th>Customer arrives</th>
<th>Alert tone in headset</th>
<th>1 beep = Lane 1</th>
<th>2 beeps = Lane 2</th>
<th>Touch-Release A1 for Lane 1</th>
<th>Touch-Release A2 for Lane 2</th>
<th>Touch-Release opposite button to change lanes</th>
<th>Speak/Login to customer</th>
<th>Touch-Release A1 or A2</th>
<th>Communication ends</th>
</tr>
</thead>
</table>

*In tandem operations, Order Taker 1 uses the A1 button for customers at order point 1 and Order Taker 2 uses A2 button for customers at order point 2.

<table>
<thead>
<tr>
<th>Crew Talk</th>
<th>With power off:</th>
<th>With power off:</th>
<th>With power off:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>• Press B + A2 + Power</td>
<td>• Press B + A2 + Power</td>
<td>• Press B + A2 + Power</td>
</tr>
<tr>
<td></td>
<td>• Release buttons</td>
<td>• Release buttons</td>
<td>• Release buttons</td>
</tr>
<tr>
<td></td>
<td>• Touch-Release B to speak/listen to crew</td>
<td>• Touch-Release B to speak/listen to crew</td>
<td>• Touch-Release B to speak/listen to crew</td>
</tr>
<tr>
<td></td>
<td>• Touch-Release B again</td>
<td>• Touch-Release B again</td>
<td>• Touch-Release B again</td>
</tr>
<tr>
<td></td>
<td>• Communication ends</td>
<td>• Communication ends</td>
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