EOS BP
COM6200 BELT-PAC

QUICK START

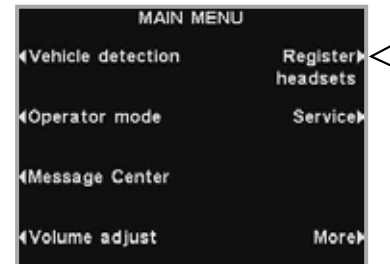## Register the EOS BP COM6200 Belt-Pac to the EOS Base Station

NOTE: Belt-pacs must be within 6 feet (1.83 meters) of the base station while being registered. Follow these steps to register a belt-pac to the EOS Base Station:

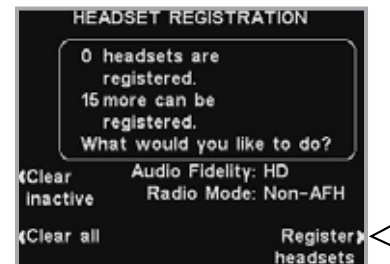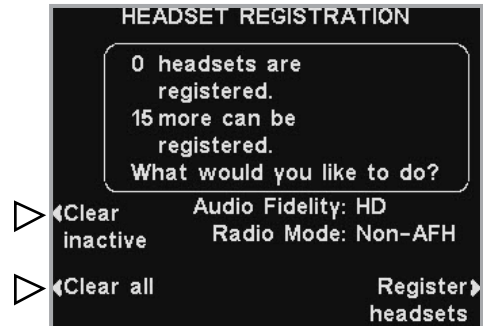|	
1. Be certain all belt-pacs to be registered are turned **OFF**, and the base station power is **ON**. On the base station **LANE STATUS** display, press the **Menu** button.	LANE STATUS Vehicle detection: Normal Customer Greeter: ✓ Lane config.: Single Speed Team: — For service: 1-800-848-4468 ◄Menu Store open More► Wed 07/22/15 07:26:05
2. From the **MAIN MENU**, press the **Register headsets** button.	MAIN MENU ◄Vehicle detection Register► headsets ◄Operator mode Service► ◄Message Center ◄Volume adjust More►
3. From the **HEADSET REGISTRATION** display, press the **Register headsets** button	HEADSET REGISTRATION 0 headsets are registered. 15 more can be registered. What would you like to do? ◄Clear inactive Audio Fidelity: HD Radio Mode: Non-AFH ◄Clear all Register► headsets

4. If you are registering only one belt-pac, press the **Register single** button. If you are registering more than one belt-pac, press the **Register multi** (multiple) button and continue registering each belt-pac, one at a time.	**TO REGISTER HEADSETS** For each headset: 1.Turn OFF the headset. 2.Press and hold B button. 3.Press power button. 4.Release all buttons. 5.Select single or multi (if available) below: ◁ ‹Register single Register multi›
5. To initiate registration, put on the headset and then simultaneously press and hold the **B button** + **PWR button** until the two red lights flash. The belt-pac should enter registration mode within a few seconds. To confirm, a voice prompt will say "Belt-pact #, Battery Full/Half/Low, Registration".	Red Light Red Light
6. Registration is successful when the ID number assigned to this belt-pac is displayed. ID numbers are assigned sequentially as 0 thru 9, A, B, C, D and E. When you have finished registering each belt-pac, press the **Back button** repeatedly until you return to the **MAIN MENU** or **LANE STATUS** display.	**TO REGISTER HEADSETS** For each headset: 1.Turn OFF the headset REGISTERING SINGLE HEADSET Status: Registering... **TO REGISTER HEADSETS** For each headset: 1.Turn OFF the headset REGISTERING MULTIPLE HEADSETS Status: 0 Registered.
7. Confirm that the power light on the registered belt-pac displays a steady green.	Green Light

Clear Headset Registration

➤ On the **HEADSET REGISTRATION** display, pressing the **Clear inactive** button will unregister only belt-pacs that are turned off.

➤ Pressing the **Clear all** button will unregister *all belt-pacs* that are registered to the base station, and the base station will automatically restart.

IMPORTANT: If the "Clear All" option is selected, NO belt-pacs will operate until they are re-registered. **It is best NOT to use this option during store business hours**.

HEADSET REGISTRATION

0 headsets are registered.
15 more can be registered.
What would you like to do?

Audio Fidelity: HD
Radio Mode: Non−AFH

◁ ‹Clear inactive

◁ ‹Clear all   Register› headsets

If you experience problems registering the Headsets:

In the USA, call HME Technical Support at 1-800-848-4468. Outside the USA, call your local HME representative for assistance.

SETUP

Power On/Off

To turn the power On:

Press and release the **PWR** (Power) **button**. A voice prompt in the headset will say "Belt-pac #, Battery Full/Half/Low, Lane #". If the belt-pac was previously registered, the green light adjacent to the **A1 button** (for Lane 1) or **A2 button** (for Lane 2) will turn **ON**.

To turn the power Off:

Press and hold the **PWR button** for approximately 3 seconds. A voice prompt in the headset will say "Belt-pac off," and the power light will turn OFF.

Figure 1. EOS BP belt-pac and headset

Configure Belt-Pac

Start with the power **OFF**, and then press and hold the appropriate button combinations while turning the power **ON**. Immediately release all buttons after pressing the **PWR button**. Each of these settings has an associated headset voice prompt that confirms the setting. Listen to the voice prompt to confirm the setting.

Hands Free (HF) On/Off

By default this setting is **ON** for the **A1** (for Lane 1) and **A2 button** (for Lane 2). Press the **A1** or **A2 button** once to talk to a customer at the menu. The belt-pac automatically disconnects when the customer drives away, or you can press the **A1** and **A2 button** to manually disconnect.

> ➤ **ON:** With the belt-pac power **OFF**, simultaneously press and hold **B** and the Up arrow (▲) while you press the **PWR button**. Once the power is on, release **B** and ▲.

> ➤ **OFF:** With the belt-pac power **OFF**, simultaneously press and hold **B** and the Down arrow (▼) while you press the **PWR button**. Once the power is on, release **B** and ▼.

A voice prompt in the headset will say "Belt-pact #, Battery Full/Half/Low, A Hands Free On/Off, Lane #".

"B" Channel HF (BHF) On/Off

By default, this setting is **ON** for **B button**. Press the **B button** once to communicate with other headsets, remaining hands-free to perform other tasks. Press the **B button** to disconnect.

Figure 2. Belt-pac controls

> ➤ **ON:** With the belt-pac power **OFF**, simultaneously press and hold the **B button** and **A2** and then press the **PWR button**. Once the power is on, release **B** and **A2**.

> ➤ **OFF:** With the belt-pac power **OFF**, press and hold the **B button** and **A2** and then press the **PWR button**. Once the power is on, release **B** and **A2**.

A voice prompt in the headset will say "Belt-pac #, Battery Full/Half/Low, B Hands Free On/Off, Lane #".
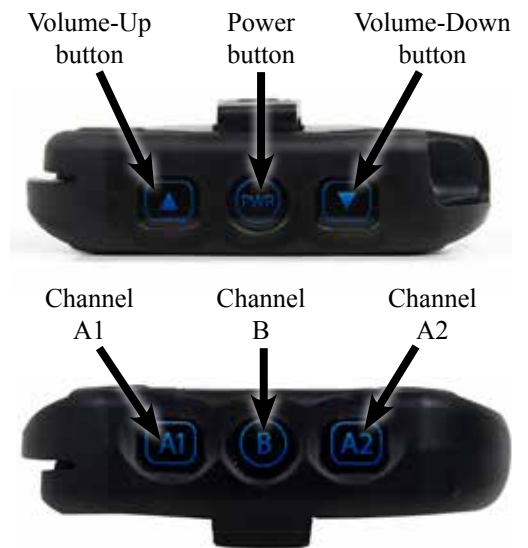
Auto HF (AHF) On/Off

Auto Hands Free mode provides automatic belt-pac connection between the Order Taker and the customer when the vehicle arrives at the menu. The belt-pac will automatically disconnect when the customer drives away.

Only two belt-pacs may be configured in Auto Hands Free mode in Dual-Lane Operation (one belt-pac exclusively for Lane 1 and the other for Lane 2). In Single-Lane Operation mode, only one belt-pac may be set to Auto Hands Free mode.

NOTE: The AHF option must be enabled in the base **Installer Setup** before a belt-pac can be configured. Once enabled, the base will automatically reset to initialize the setting and the first belt-pac can be enabled in AHF. See the related base station operating instructions to configure this option.

➤ **ON:** With the belt-pac powered off, press and hold the **A1 button** (for Lane 1) or **A2 button** (for Lane 2) and the **Up arrow** (▲) and then press the **PWR button**. Once the power is on, release **A1** or **A2** and (▲).

➤ **OFF:** Simply turn the belt-pac power **OFF** then back **ON**. Auto Hands Free mode will not be saved.

A voice prompt in the headset will say "Belt-pac #, Battery Full/Half/Low, Auto Hands Free On/Off, Lane #".

NOTE: Auto Hands Free mode will not be saved when the headset is powered off.

Push-To-Talk (PTT) On/Off

By default, this setting is **OFF**. Press and hold the **A button** to connect and speak to a customer. Release the **A button** to disconnect from the customer.

➤ **ON:** With the belt-pac power **OFF**, simultaneously press and hold the **B button** and the **Down arrow** (▼) and then press the **PWR button**. Once the power is on, release **B** and (▼).

➤ **OFF:** With the belt-pac power **OFF**, simultaneously press and hold the **B button** and the **Up arrow** (▲) while you press the **PWR button**. Once the power is on, release **B** and (▲).

A voice prompt in the headset will say "Belt-pac #, Battery Full/Half/Low, A Hands Free On/Off, Lane #".

Language selection

➤ To configure the belt-pac to use another language, press and hold **A1** and the **Down arrow** (▼) while you press the **PWR button** to turn the belt-pac on. Repeat the process to move through the list of languages until you find the language you would like to use.

Play status

➤ Press **A2** and the **Down arrow** (▼) while you press the **PWR button** to turn the belt-pac on. An example of the status you will hear is: "Belt-pac #, Battery Full/Half/Low, English/Spanish/French, Hands-Free **A** On/Off (or Hands-Free **B** On/Off), firmware version #, Lane #."

OPERATION

Wearing the Belt-Pac

Clip the Belt-Pac on your belt

Plug the headset cable into the belt-pac, and clip the belt-pac on your belt or waist band.

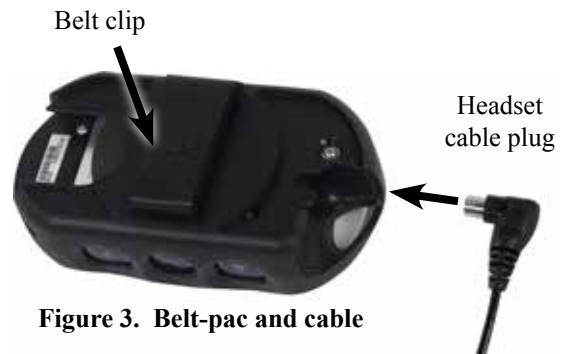**NOTE**: You do not need to remove the pouch to insert or remove the headset cable connector.

Belt clip

Headset cable plug

Figure 3. Belt-pac and cable
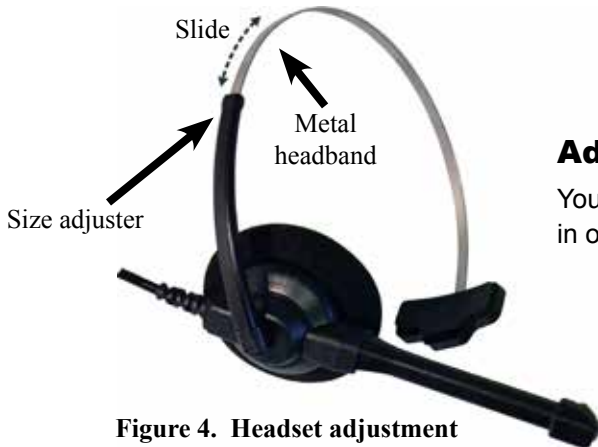

Slide

Metal headband

Size adjuster

Figure 4. Headset adjustment

Adjust the Headset to your head size

You can adjust the headset for best fit by sliding the metal headband in or out of the plastic size adjuster, as shown in **Figure 4**.

Put the Headset on your head

➤ The headset can be worn with the microphone on either side of your head.

➤ Wear the headset with its cable behind your back and attach the clothing clips to your collar and shirt to keep the cable safely behind you, as shown in **Figure 5**.

➤ Hold the microphone boom at its base and adjust it so the microphone is near the side of your mouth.

Hold microphone boom here to adjust microphone position

Clip

Figure 5. Correct wearing of headset

Clip

RELEASE BATTERY button

Figure 6. Battery removal

Changing Batteries

If you hear "Battery low" or "Change battery":

➤ Press the **RELEASE BATTERY** button on the belt clip of the pouch, and use your thumb to slide the battery from the belt-pac.

➤ Place the battery in the battery charger for recharging.

➤ Install a fully charged battery in the belt-pac.

NOTE: You do not need to remove the pouch to remove or insert the battery.

Routine Operation

SINGLE-LANE OPERATION (one speaker post)	DUAL-LANE OPERATION (two speaker posts)
Hands-Free (HF) Mode	**Hands-Free (HF) Mode**
➤ A vehicle arrival tone (single beep) sounds in headset, then the customer at speaker post or menu board can be heard. ➤ Adjust customer voice level with the ▲ and ▼ buttons. ➤ Press and release **A1** or **A2 button** to speak and listen to customer. A single beep will be heard and green light on the belt-pac will blink while belt-pac is transmitting. ➤ Press and release the **A1** or **A2 button** to end communication with a customer. Two beeps will be heard, and the light on the belt-pac will remain steady green when it stops transmitting. ➤ If the customer drives away from speaker post or menu board, the belt-pac automatically stops transmitting. The light on the belt-pac will remain steady green.	➤ A vehicle arrival tone (single beep for Lane 1, double beep for Lane 2) sounds in headset, then the customer at speaker post or menu board can be heard. ➤ Adjust customer voice level with the ▲ and ▼ buttons. ➤ Press and release the **A1 button** (for Lane 1) or **A2** (for Lane 2) to speak and listen to customers. A single beep will be heard, and the green light on the belt-pac will blink (for the selected lane) while transmitting. ➤ Press and release the **A1** or **A2 button** (depending on lane) to end communication with customer. Two beeps will be heard, and the light on the belt-pac will remain steady green when it stops transmitting. ➤ To change lanes, press and release the **A1** or **A2 button**. A voice in the headset will confirm "Lane 1" or "Lane 2." ➤ When the customer drives away from speaker post or menu board, the belt-pac automatically stops transmitting. The light on Headset will remain steady green.
Auto Hands-Free (AHF) Mode	**Auto Hands-Free (AHF) Mode**
Only one belt-pac may be set to Auto Hands-Free mode.	**Two belt-pacs may be set to Auto Hands-Free mode.**
➤ A vehicle arrival tone (single beep) sounds in headset, then the customer at speaker post or menu board can be heard. ➤ Adjust the customer's voice level with ▲ and ▼ buttons. ➤ Speak and listen to customers without pressing a button. The green light on the belt-pac will blink while transmitting Lane 1. ➤ The car departs, or press and release the **A1** or **A2 button** to end communication with a customer. Two beeps will be heard, and the light on the belt-pac will remain steady green when it stops transmitting Lane 1. ➤ When the customer drives away from speaker post or menu board, the belt-pac automatically stops transmitting. The light on the belt-pac will remain steady green.	➤ A vehicle arrival tone (single beep for Lane 1, double beep for Lane 2) sounds in headset, then the customer at speaker post or menu board can be heard. ➤ Adjust the customer's voice level with ▲ and ▼ buttons. ➤ Speak and listen to customers without pressing a button. A single beep will be heard, and the green light on the belt-pac will blink (for the selected lane) while transmitting. ➤ The car departs, or press and release the **A1** or **A2 button** (depending on lane) to end communication with customer. Two beeps will be heard, and the light on the belt-pac will remain steady green when it stops transmitting. ➤ When the customer drives away from speaker post or menu board, the belt-pac automatically stops transmitting. The light on the belt-pac will remain steady green.

Routine Operation (continued)

SINGLE-LANE OPERATION (one speaker post)	DUAL-LANE OPERATION (two speaker posts)
Push-To-Talk (PTT) Mode	**Push-To-Talk (PTT) Mode**
➤ A vehicle arrival tone (single beep) sounds in headset, then the customer at speaker post or menu board can be heard. ➤ Adjust customer voice level with the ▲ and ▼ buttons. ➤ Press and hold the **A1** or **A2 button** to speak to customer. A single beep will be heard, and the green light on the belt-pac will blink while transmitting. ➤ Release the **A1** or **A2 button** to end communication. The light will display a steady green.	➤ A vehicle arrival tone (single beep for Lane 1, double beep for Lane 2) sounds in headset, then the customer at speaker post or menu board can be heard. ➤ Adjust customer voice level with the ▲ and ▼ buttons. ➤ Press and hold the **A1 button** (for Lane 1) or the **A2 button** (for Lane 2) to speak and listen to customers. A single beep will be heard, and the green light on the belt-pac will blink (for the selected lane) while transmitting. ➤ Release the **A1** or **A2 button** to end communication. The light adjacent to A1 (for Lane 1) or A2 (for Lane 2) will display a steady green. ➤ To change lanes, press and release the **A button**. A voice in the headset will confirm "Lane 1" or "Lane 2."
"B" Channel Hands-Free (BHF) Mode	
Note: Only one belt-pac may be set to Auto Hands-Free mode.	
➤ Press and release the **B button** to speak and listen to other crew members. A single beep will be heard, and both green lights on the belt-pac will blink while transmitting. ➤ Press and release the **B button** to end communication with crew members. Two beeps will be heard, and the light adjacent to **A1** (for Lane 1) or **A2** (for Lane 2) will display a steady green.	

NOTE: Pressing **A1**, **A2** or **B** and talking when someone else is talking will not stop them from being heard, but you and the other person will be heard at the same time.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for Class B Digital Device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

Any changes or modifications not expressly approved by HM Electronics, Inc. could void the user's authority to operate the equipment. To comply with FCC radiation exposure requirements, use of this device is limited to configurations tested and approved by HM Electronics. Other accessories used with this device must not contain any metallic components.

This device is a radio transmitter and receiver. When it is on, it receives and sends out RF energy. In August 1996, the U.S. Federal Communications Commission (FCC) adopted RF exposure guidelines with safety levels for hand-held wireless devices. These guidelines are consistent with the safety standards previously set by both U.S. and international standards bodies in the following reports:

- ANSI C95.1 (American National Standards Institute, 1999)
- NCRP Report 86 (National Council on Radiation Protection and Measurements, 1986)
- ICNIRP (International Commission on Non-Ionizing Radiation Protection, 1996)

This device complies with the standards set by these reports and the FCC guidelines.

$$C\mathcal{E}$$

Hereby, HM Electronics, Inc. declares that the COM6200 is in compliance with the essential requirements and other relevant provisions of R&TTE Directive 1999/5/EC.

This product operates in the 2400 to 2483.5 MHz frequency range. The use of this frequency range is not yet harmonized between all countries. Some countries may restrict the use of a portion of this band or impose other restrictions relating to power level or use. You should contact your Spectrum authority to determine possible restrictions.

The term "IC:" before the certification/registration number only signifies that the Industry Canada technical specifications were met.

IC Notice to Users English/French in accordance with RSS GEN Issue 3

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Cet appareil est conforme avec Industrie Canada RSS standard exempts de licence (s). Son utilization est soumise à Les deux conditions suivantes: (1) cet appareil ne peut pas provoquer d'interférences et (2) cet appareil doit accepter Toute interférence, y compris les interférences qui peuvent causer un mauvais fonctionnement du dispositif.

This device complies with Health Canada's Safety Code 6 / IC RSS-210. The installer of this device should ensure that RF radiation is not emitted in excess of the Health Canada's requirement. Information can be obtained at: http://www.hc-sc.gc.ca/ewh-semt/pubs/radiation/radio_guidelignes_direct-eng.php

Cet appareil est conforme avec Santé Canada Code de sécurité 6 / IC RSS-210. Le programme d'installation de cet appareil doit s'assurer que les rayonnements RF n'est pas émis au-delà de l'exigence de Santé Canada. Les informations peuvent être obtenues: http://www.hc-sc.gc.ca/ewhsemt/pubs/radiation/radio_guide-lignes_direct-eng.php

Waste Electrical and Electronic Equipment (WEEE)

The European Union (EU) WEEE Directive (2002/96/EC) places an obligation on producers (manufacturers, distributors and/or retailers) to take-back electronic products at the end of their useful life. The WEEE Directive covers most HME products being sold into the EU as of August 13, 2005. Manufacturers, distributors and retailers are obliged to finance the costs of recovery from municipal collection points, reuse, and recycling of specified percentages per the WEEE requirements.

Instructions for Disposal of WEEE by Users in the European Union

The symbol shown below is on the product or on its packaging which indicates that this product was put on the market after August 13, 2005 and must not be disposed of with other waste. Instead, it is the user's responsibility to dispose of the user's waste equipment by handing it over to a designated collection point for the recycling of WEEE. The separate collection and recycling of waste equipment at the time of disposal will help to conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment. For more information about where you can drop off your waste equipment for recycling, please contact your local authority, your household waste disposal service or the seller from whom you purchased the product.