HME Headset Registration

Registering Headsets to Your ionIQ or EOS|HD Base Station

As part of the Drive-Thru Evolved renovation your store has received a new HME Base Station for your headset communication system. We did our best to locate all of the stores headsets so they could be registered to the new base station. If there are still headsets in your store that require registration to the base, please follow the simple steps below.
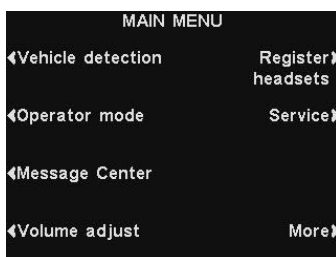
Note: Headsets must be within 6 feet (1.83 meters) of the base station while being registered.

Be certain all headsets to be registered are turned off and the base station is plugged in and its power is on. Other headsets can be on or off.
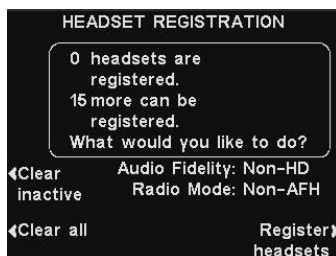
1. **On the LANE STATUS display (yours may show "STATUS"), press the <u>Menu</u> button.**

```
            LANE STATUS

Vehicle detection:      Normal
Customer Greeter:       ✓
Lane config.:           Single/A2
Speed Team:             —

For service:      1-800-848-4468
◄Menu      Store open         More►
         Fri 07/31/15    11:24:21
```

2. **On the MAIN MENU display, press the <u>Register headsets</u> button.**

```
             MAIN MENU

◄Vehicle detection         Register►
                           headsets

◄Operator mode             Service►

◄Message Center

◄Volume adjust                More►
```

3. **On the HEADSET REGISTRATION display, press the <u>Register Headsets</u> button.**

```
        HEADSET REGISTRATION

   0 headsets are
     registered.
   15 more can be
     registered.
   What would you like to do?

◄Clear        Audio Fidelity: Non-HD
inactive       Radio Mode: Non-AFH

◄Clear all                 Register►
                           headsets
```

4. **On the TO REGISTER HEADSETS display:**

```
       TO REGISTER HEADSETS

For each headset:
1.Turn OFF the headset.
2.Press and hold B button.
3.Press power button.
4.Release all buttons.
5.Select single or multi (if
available) below:

◄Register single     Register multi►
```

For each headset to be registered:
- Turn OFF the headset.
- If you are registering only one headset, press the **Register Single** button on the base station TO REGISTER HEADSETS display.
- If you are registering more than one headset, press the **Register Multi** button on the TO REGISTER HEADSETS display, and continue registering the remaining ones.
- Press/hold the **B button** on the headset while pressing its **Power button**.
- Release both buttons.

5. **When each registration is successfully completed:**

The ID number assigned to this headset will be shown. ID numbers are assigned sequentially as 0 thru 9, A, B, C, D and E.

The power light on the headset will remain on steady green.

```
   TO REGISTER HEADSETS          TO REGISTER HEADSETS
For each headset:             For each headset:
1.Turn OFF the headset.       1.Turn OFF the headset.
REGISTERING MULTIPLE HEADSETS REGISTERING MULTIPLE HEADSETS

   Status:                       Status:          0
   Registering...                Registered.

   Press Back button to exit.
```

When you have finished registering headsets, press the **Back** button to exit the registration mode. You can repeat pressing the **Back** button until you return to the MAIN MENU or STATUS display.

NOTE: Registration display menus may differ slightly, depending on your version.

If you have any problems registering the headsets call HME Technical Support at 1-800-848-4468.