1. **Event Time** is the amount of time the car has spent at a detector.

2. **Goal** is the set goal time for a detector.

3. **Hour Average** is the average service time at a detector for the current hour. Red indicates that the hour average is over the set goal time.

4. **Hour Trailing Average** is the average time at a detector for the last 60 minutes (ex: 7:15am – 8:15am).

5. **Total Lane Time** numbers in white, adjacent to the car icons, indicate the total time the car has been in the lane.

The ZOOM® Dashboard can be modified to display other useful information.

From the **Dashboard**, click 🗼 to go to the **Main Menu**.

Click **Settings** > **Dashboard** for access to the Dashboard settings.

You may also show:

- **Goal Average** – average time at the detector
- **Goal %** – percentage of cars that met the set goal
- **Cars in Lane** – current number of cars between the first and last detector, inclusive
- **Transactions** – number of transactions in the currently set time period
- **Disastrous Orders** – number of orders that exceeded the Disastrous Orders goal
- **Statistical Summary** – selected summary data for current hour, daypart and day periods
Generate Reports on demand from data stored in ZOOM®, or schedule the reports to be emailed automatically.

Select the Tab for the type of report you want to generate.

Follow the numbered steps to create the report.

Click on SETTINGS>Report Settings to configure default settings for reports, including scheduling automatic report emails.

Crew members perform best when they work toward goals.

You can set goals for Transactions or Time to be tracked by ZOOM®.

Click on SETTINGS>Goals to access Goal settings.

Each goal must be greater than, or equal to, all previous goals (ex. Goal B must be greater than Goal A).

Click EDIT to set goals for Detection Events (ex. Order 1, Greet 1 and Cashier).

Click SAVE when you’re done.

For HELP, call HME Technical Support at 1-800-848-4468 or email support@hme.com.