For a new Communicator to be used with an existing Drive-Thru Audio System, follow the instructions in section I. below, and refer to Figure 2.

These instructions are intended to supplement the operating instructions for your HME Drive-Thru Audio System as follows.

- All references to the “COM2000” should be changed to “COM2000BP.”

- The section of the manual referring to “OPERATING THE SYSTEM” should be supplemented with the following information. This information updates instructions for operation of the Communicator.

I. COM2000BP FREQUENCY AND TONE SWITCH SETTINGS

You may need to make adjustments to a Communicator to match its operating frequency and tone settings to those of your HME wireless communication system, especially if you add a new Communicator to an existing system. To do this, open the battery compartment of the new Communicator and of a working Communicator and remove their batteries. Compare the DIP switch settings the two Communicators. If they are different, change the switch settings of the new unit to match the settings of the working unit, using a straightened paper clip. DO NOT use a pencil or any object that can break off and fall into the Communicator. Be certain the switches are adjusted fully to the ON or OFF position. If further assistance is required, contact HME Technical Support at 1-800-848-4468.
II. **COM2000BP OPERATING MODES**

The COM2000BP has two possible operating modes:

1. **Operation with the latching feature enabled** provides hands-free operating capability. Operation of the COM2000BP in this mode is described in section II of this supplement.

   **NOTE:** Your Communicator was factory preset with the latching feature disabled.

2. **Operation with the latching feature disabled** requires pressing and holding button “A” while speaking and listening to the customer. In this mode, operation of the COM2000BP is the same as operation of the COM2000 COMMUNICATOR®, as described in your HME Drive-Thru Audio System operating instructions.

III. **COM2000BP OPERATION**

A. **Operation with the Latching Feature Disabled**

   Operate the COM2000BP as instructed in your HME Drive-Thru Audio System operating instructions for the COM2000.

B. **Operation with the Latching Feature Enabled**

   - Turn the OFF/VOLUME control all the way clockwise and about half way back, to turn the unit on and adjust it to approximately mid-volume level. The ON/POWER light should be on.

   - To communicate with a drive-thru customer, press and release the “A” button. This will latch the Communicator in the transmit mode for hands-free operation. The ON/POWER light should be blinking. With the Communicator “latched,” you can have two-way conversation with the customer without touching the Communicator.

   **NOTE:** If a Communicator is latched (“A” button is pushed) when no vehicle is in the drive-thru area, you will be able to hear inbound sound in your headset from the drive-thru area outside. This will let you know that a Communicator is latched. If a vehicle enters the drive-thru area while the Communicator is latched, the Communicator will be muted during the vehicle-present tone, then the inbound sound will return. The Communicator will remain latched for communication with the customer.

   - The Communicator will be “unlatched,” ending the conversation with the customer, in any of the following ways.

     1. pressing the “A” button again
     2. pressing the “B” button
     3. customer’s vehicle leaves the drive-thru area
     4. pressing the Vehicle Detector Reset switch on the base station
     5. turning the Communicator off