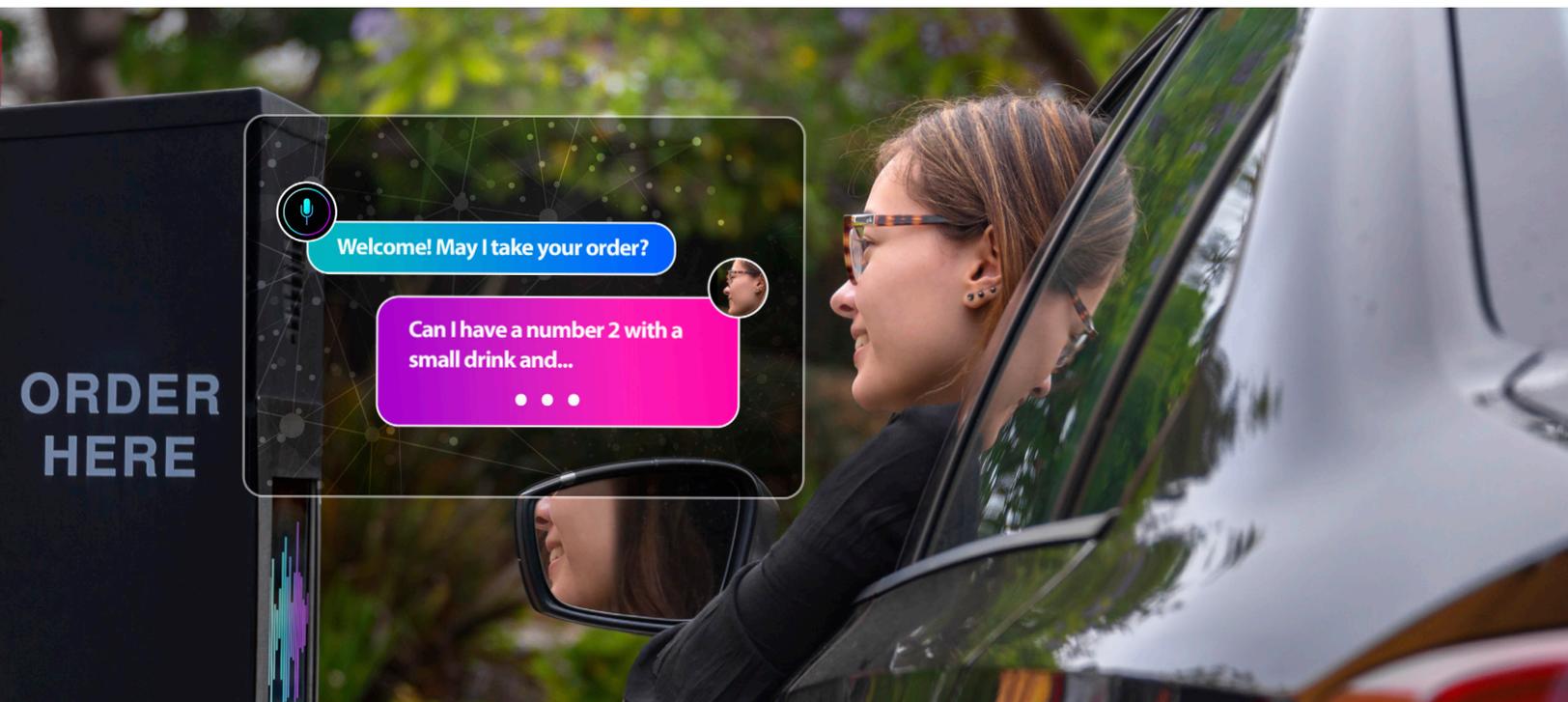




NEXEO | HDX™

Supports Voice AI Ordering



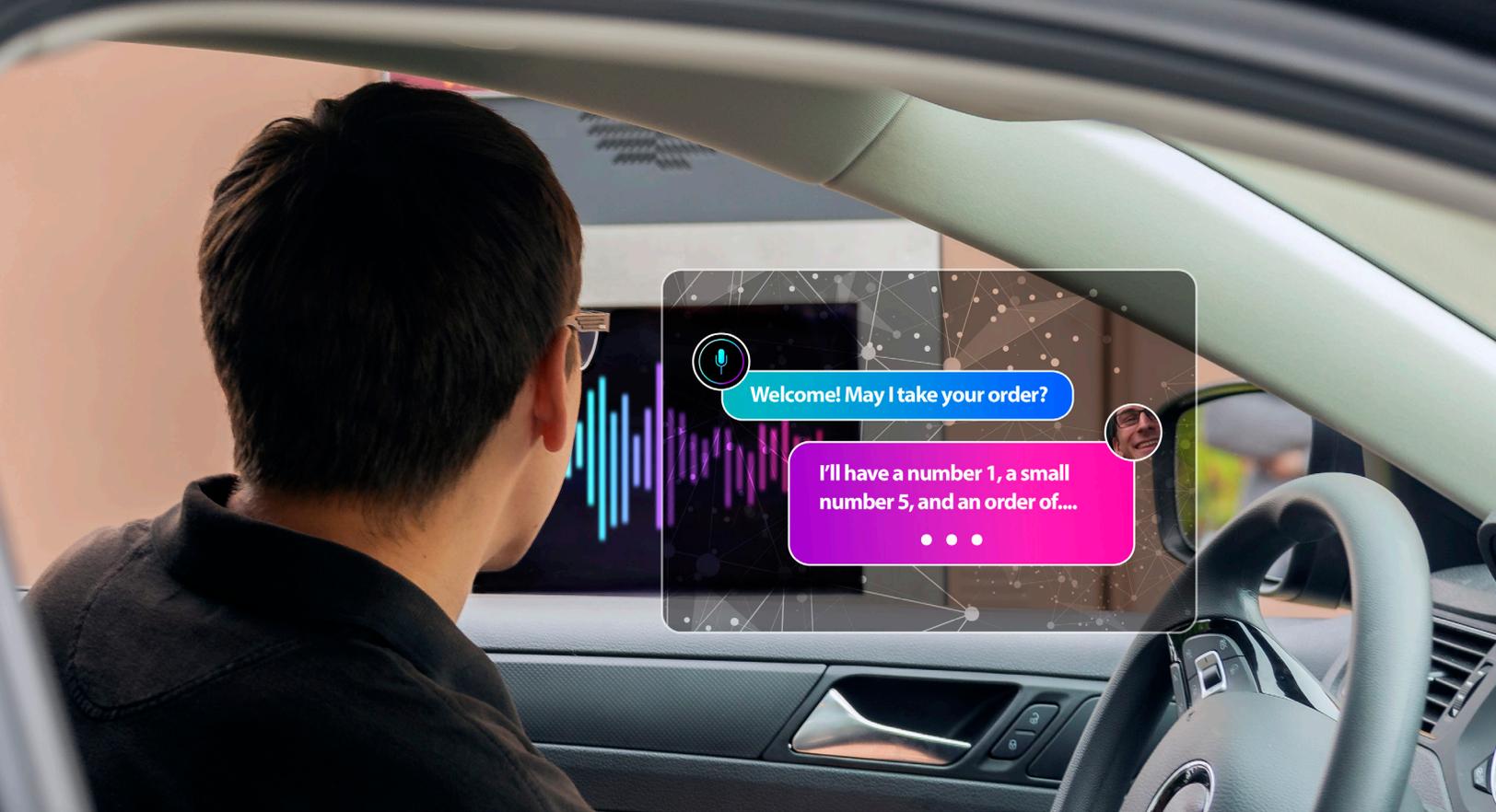
A Seamless Automated Ordering Experience Unlike Any Other

Voice AI Ordering (VAIO) is Here

NEXEO | HDX is the total solution for fully digital restaurant communication and also supports voice AI ordering. VAIO greets customers, takes orders with outstanding accuracy, and never forgets to upsell. NEXEO with VAIO provides a seamless ordering experience, keeping the queue moving quickly and guests coming back again and again.

More Personable Service, Enhanced Customer Satisfaction

Free employees from order taking and enhance key areas of your operation where personable, face-to-face interactions have a greater impact on customer service and satisfaction. With VAIO taking your drive-thru orders, crew members are enabled to provide better service as they process payments and hand out orders. Crew members can multi-task and support the front counter, kitchen, or anywhere around the restaurant that needs your crew's friendly and enthusiastic nature, which no bot can ever duplicate.



Unparalleled Audio Quality Starts with HME

Whether it's a crew member or VAIO taking orders, you need crystal clear audio quality for superior order accuracy. Count on HME's patented wideband HDX Audio, including echo cancellation and noise reduction, to deliver unmatched audio quality with every order.

Consistent, Accurate, and Faster Service

VAIO greets and serves every drive-thru guest with consistency and efficiency. Thanks to NEXEO's end-to-end digital audio, the bot can "hear" your customers in HD Audio, which is key for higher order accuracy. And because VAIO greets guests as soon as they reach the order point, your team can get the order started right away, resulting in faster order fulfillment for your guests and higher transaction counts for your operation.

Optimize Your Team

More than a bot, VAIO is a team member that helps take your drive-thru results to the next level by empowering your crew to focus on other key duties. With VAIO on your team, drive-thru operations run smoothly, helping your team succeed even when staffing is fluctuating. In an industry that is changing faster than ever before, VAIO meets your store's evolving needs, exceeding expectations and optimizing operations.

Built-in Support for Seamless Ordering

To provide a seamless ordering experience, VAIO is programmed to alert a crew member if it needs help to complete an order. Similarly, you can assign a crew member to monitor and listen to the bot, making it quick and easy for a crew member to take over the ordering process at any point. NEXEO's built-in VAIO support helps ensure your guests experience fast, accurate ordering and your team enjoys some additional peace of mind.

Call 800-848-4468 or your local authorized HME dealer for more information

HM Electronics, Inc. 2848 Whiptail Loop, Carlsbad, CA 92010 | USA | www.hme.com/qsr | Tel: (800) 848.4468

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