

# ISC | HD™ Headset System

Hands-Free, Two-Way Communications Between Staff



## Optimize Staff Communication

ISC | HD is the first hands-free, high-definition wireless system especially designed for employee-to-employee communications. Unlike other solutions, ISC | HD creates a more natural conversation flow that streamlines requests, tasks, and reminders between crew members. By optimizing staff communication and improving productivity, ISC | HD is the in-store solution for more efficient operations and a superior customer experience.

## Two-Way Communication Improves Service

The ISC | HD system provides two-way simultaneous communication, also called full-duplex, which enables up to four crew members to speak at the same time. Employees at the front counter can easily talk with the manager or other team members, no matter where they are located, to quickly address a customer's request.

**Call 800-848-4468** or your local authorized HME dealer for more information

**HM Electronics, Inc.** 2848 Whiptail Loop, Carlsbad, CA 92010 | USA | [www.hme.com/qsr](http://www.hme.com/qsr) | Tel: (800) 848.4468

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# Mix-and-Match Your Headset Options



Mix and Match with Discreet D-Ring and All-in-One Headset Options

## Boost Restaurant Operations with Hands-Free Headsets

The hands-free capability of the ISC | HD headset system allows for open channel communications that helps staff to stay on task while speaking with their team. Crew members delivering orders, for example, can instantly relay any food or service needs without stopping what they're doing, improving employee productivity.

## Plug and Play

Easy to use and with no professional installation required, ISC | HD is ready for use with just a quick setup. Your teams will be connected, providing a more enjoyable customer experience in no time.

## System Highlights

- 15 users with four users able to speak at the same time
- Hands-free operation
- High-definition audio for unparalleled clarity
- Single or dual channel setup
- Belt-pacs available for more discreet communication
- Supports EOS | HD® headsets
- 10 to 12 hours of headset battery run time
- Plug and play self-installation
- Small footprint, wall mountable
- Coverage up to 30,000 square feet\*

\*Results may vary depending on the environment.

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