

## END USER LIMITED WARRANTY

HME Hospitality & Specialty Communications, Inc. (“HME”) warrants that the HME Products (“HME Products”) shipped herein match the HME Products specified on this packing list. Nonconforming goods will be replaced at no charge if returned prepaid to HME or an authorized HME service center within ten (10) days of purchase with your sales slip as proof of the date of purchase. HME further warrants that the HME Products shipped herein shall be free of defects in materials and workmanship for the period of set forth below for each such Product beginning from the date of delivery to the end user. During the warranty period, defective HME Products will be repaired without charge for parts and labor. Simply return the defective HME Product with your sales slip as proof of the date of purchase. If a defective HME Product is returned prepaid to HME or an authorized HME service center, it will be repaired and returned prepaid. Replacement of nonconforming goods and repair of defective HME Products are the sole and exclusive remedies available under this warranty.

This warranty shall be void if (a) the HME Products have been tampered with, improperly installed, neglected, modified, abused or misused; (b) anyone other than HME employees or authorized HME service representatives installs or provides service on or to the HME Products; (c) the serial numbers are not intact; or (d) the HME Products are installed by any entity other than HME authorized agencies.

THIS WARRANTY COVERS HME PRODUCTS, AND IS NOT EXTENDED TO ASSOCIATED NON-HME PRODUCTS OR ACCESSORIES, OR ANY DAMAGE TO HME PRODUCTS CAUSED BY SUCH NON-HME PRODUCTS OR ACCESSORIES. IN NO EVENT WILL HME BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR LOSS OF PROFITS ARISING FROM THE USE OF OR INABILITY TO USE ANY HME PRODUCTS, OR FROM ACCIDENTS OR ACTS OF GOD.

EXCEPT AS SPECIFICALLY SET FORTH HEREINABOVE, HME MAKES NO WARRANTIES, EXPRESS, IMPLIED, OR STATUTORY, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT OF INTELLECTUAL PROPERTY RIGHTS OF THIRD PARTIES, WITH RESPECT TO HME PRODUCTS.

This warranty is provided to the original purchaser of the HME Products described on this packing list and is non-transferable without the written permission of HME.

### RETURN POLICY:

ALL SALES ARE FINAL. No returns will be accepted (except for nonconforming goods as specified above) unless HME authorizes such return and unless such return occurs within 90 days of receipt. A 15% restocking charge will be assessed on all such authorized returns. Authorized returns must be freight prepaid and shall include an authorization number noted on the outside of the package. Such authorization number will be provided by HME at the time it authorizes such return. All freight sent collect and packages without an authorization number will be refused and returned to sender.

**SCHEDULE 1**  
**END USER LIMITED WARRANTY**

All HME HSC Products are warranted for a period of 12 months unless otherwise specified below.

<b>PRODUCT</b>	<b>WARRANTY</b>
NEXEO   HDX Base Station	24 months
RT7000 Remote Transceiver	24 months
IB7000 Interface Box	24 months
HS7000 Headset	24 months
EOS HD Base Station	24 months
HS6200 Headset	24 months
HS6300 Headset	24 months
COM6200 BeltPac	24 months
HS12-HD Headset	24 months
ZOOM Nitro TSP60	24 months
ZOOM Nitro Bullet Camera	24 months
ZOOM Nitro VPU	24 months
ZOOM CU50	24 months
ZOOM TSP50	24 months
Rechargeable Batteries	12 months
Battery Chargers	12 months
AC Adapters	12 months
SP10 Speaker	12 months
DM4 and DM5 microphones	12 months
In ground detector loops	12 months
Vehicle Detector Boards (VDB)	12 months
System Audio Cabling	12 months
ZOOM / Nitro LCD monitors	12 months
CIB	12 months
Base 6700	12 months
Router 6700	12 months
Bridge 6700	12 months
Console 6700	12 months
HS17 headset	12 months
HS12 headset	12 months
HS9 headset	12 months
DU3 Ultrasonic Detector	12 months
Wireless Detector pucks	12 months
Wireless Detector receiver	12 months
HME Factory Repairs: NEXEO   HDX, ION   IQ, EOS   HD, and Chrome Headsets	180 days
All other repairs	120 days
Network cables	03 months
HS 4 Headset	03 months
All Foam	None
Earmates	None