

FOR IMMEDIATE RELEASE

HME Receives New Patent for Wideband Audio Communication with a Quick Service Restaurant Drive-Thru Intercom
Enhances Clear Communication Between Customer and Staff, Improves Efficiency

San Diego, CA — September 5, 2017 — HM Electronics is pleased to formally announce the grant of U.S. Patent No. 9,639,906. The wideband audio technology facilitates clear communication in the intercom system specifically designed for use in the quick service restaurant environment.

"Narrow band drive-thru audio systems can result in misunderstandings between customers and staff members due to low fidelity sound produced and high amounts of background noise," says Daren Haas, Chief Strategy Officer of HME. "HME's wideband audio technology results in clearer communication and an overall better customer experience."

HME's EOS | HD drive-thru headset system is engineered with the wideband audio technology for clearer, more intelligible speech in the drive-thru. The wideband technology expands the audio range of EOS | HD to include higher and lower voice frequencies than standard digital drive-thru headsets which facilitates clear communication between a customer and a staff member.

For more information on wideband audio communication systems, please visit www.hme.com/qsr.

About HME

HME was the first to introduce the wireless drive-thru headset system to the QSR industry. Today we lead the industry in the number of worldwide QSR communication and timer system installations. Each day quick-service restaurants take over 25 million orders using our systems. HME provides communication solutions for the QSR drive-thru and dining areas, including wireless and cabled communication and timer systems, table location systems, service and support.

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