

**FOR IMMEDIATE RELEASE****HME Earns El Pollo Loco 2015 Award of Excellence**

*Leading Producer of High-Definition Audio Drive-Thru Headsets and Speed of Service Timers Recognized for Product Quality and Customer Service*

**SAN DIEGO, CA — January 18, 2016** — HME, an innovative technology company focused on enhancing productivity and customer service, is recognized throughout the quick serve restaurant (QSR) industry for its reliable drive-thru headset systems and timers. After earning a 2015 Award of Excellence from the restaurant chain El Pollo Loco, HME is known for its outstanding service as well.

At its annual awards ceremony in November, El Pollo Loco presented HME with its vendor Award of Excellence in the Services & Technology category. During the presentation, El Pollo Loco senior officials recognized HME for outstanding performance in technology, product quality and responsiveness. In particular, El Pollo Loco praised HME for exceeding expectations by working with local equipment distributors to complete the installation and set-up of drive-thru headset systems in only one day at several of their restaurants.

“HME focuses on developing innovative technology to help QSR locations improve productivity and profitability,” says Daren Haas, Chief Strategy Officer for HME. “But we also understand the importance of supporting our technology with great customer service. We are honored to be recognized by El Pollo Loco for our product quality and responsiveness, which we consider to be hallmarks of the HME brand.”

El Pollo Loco recently replaced its previous headset system and timer vendor of 20 years with HME, in large part due to the superior audio quality of HME headsets, which helps the drive-thru team improve speed of service times and order accuracy. HME headset systems also include Message Center reminders – at no additional cost – which allow QSR managers to automatically remind employees of important tasks to be completed. As a result, all new El Pollo Loco corporate locations install HME wireless and timers. HME is also the recommended headset and timer vendor for EPL Franchisees.

“As El Pollo Loco continues to expand from a regional to a national “QSR+” chain, HME is committed to supporting them with innovative technology and superior customer service,” adds Haas. “We are proud to be a trusted partner in their continued growth and success.”

**About HME**

HME was the first to introduce the wireless drive-thru headset system to the QSR industry. Today we lead the industry in the number of worldwide QSR communication and timer system installations. Each day quick-service restaurants take over 25-million orders using our systems. HME provides communication solutions for the QSR drive-thru and dining areas, including wireless and cabled communication and timer systems, table location systems, service and support. To learn more, visit [www.hme.com](http://www.hme.com).

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