# Vuze ® Table Location System

# QUICK REFERENCE GUIDE

HME Wireless, Inc.





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HME# 400G745 Rev B 3/4/16

## EASY SETUP INSTRUCTIONS

THE VUZE SYSTEM	
VUZE READER (#GATEWAY)	Step 1 – Connect Vuze Reader The Vuze reader requires a direct connection to the internet to provide updates via the web. Prior to shipment, HME worked with your IT contact to ensure that the reader was configured for your location. Installation should be as simple as connecting the reader to your network router via the supplied Cat5(e) network cable and plugging in the power supply. Please consult your IT contact if you are unsure of the exact location of the network router.
GUEST COASTER TAG (#G-TAG)	<b>Step 2 – Charge Guest Coaster Tags</b> The Guest Coaster Tags stack vertically on round chargers. Each charger can support up to 15 tags. Once all tags have been placed, typically around the register area, connect the power supplies to the charger and plug into a standard wall outlet. Once plugged in, the coasters will begin charging as indicated by the red LED light on each tag. Coasters should be up to a full charge within two hours.
REFERENCE TAG (#R-TAG)	<ul> <li>Step 3 - Mount Reference Tag</li> <li>Reference Tags mark specific locations within a restaurant. Prior to shipment, HME worked with the restaurant management to ensure that all of the locations that needed to be marked were. Each reference tag is labeled with a sticker that corresponds to a location on the floor map provided in the box. Place all reference tags in the marked locations.</li> <li>***DO NOT MOUNT TAGS UNTIL AFTER THE INITIAL TESTING DESCRIBED IN THE MANUAL***</li> <li>Once testing has been completed, attach all reference tags to the tables or items at their marked locations using the supplied screws or planting tion.</li> </ul>
GUEST TAG CHARGER (#LTR-CHAR)	<ul> <li>Step 4 - Charge Guest Tag</li> <li>Guest Tag charger looks similar to the Guest Tag with two exceptions: <ol> <li>If does not have number on the top face.</li> <li>If has two interchangeable charging holes in the back case.</li> </ol> </li> <li>One is intended to be used to connect a power supply, and the other is used to connect (daisy chain) multiple chargers with a provided </li> <li>"Jumper Wire". (Available from HME Wireless, part# JMP).</li> </ul>
VUZE SOFTWARE	Step 5 – Vuze PC and Software The Vuze PC that you purchased includes all of the required software needed and will load automatically when turned on. Prior to shipment, HME tested all of your hardware with the PC to ensure that everything was completely set up and ready to go for you. Vuze is designed to run locally with the ability to push data to our cloud server (if online). If online, your Vuze PC will also look for any updates that have been performed and install them after hours.

### **QUICK TIPS**

- 1. A surge protector is recommended for all products.
- 2. Coaster Tags can maintain a charge for 12 15 hours.
- 3. Do not stack more than 15 coasters on a charger to ensure proper charging.
- 4. The reader should be positioned or mounted at a minimum of 6 feet off the ground, away from metal with the antenna pointing upward.
- 5. Reference tags should be mounted in the middle of tables when possible. Avoid direct contact with table legs as they will deflect the signals.
- 6. Coaster tags appear and disappear on screen based on hearing an "activate" or "deactivate" tag. Coasters need to hear this tag 2x in a row to register an update (approx. 10 seconds).
- 7. When moving tags between the collection bin and the registers, make sure to take the entire bin to avoid phantom records appearing on screen.
- 8. A coaster is asleep when on a charger. Make sure it has time to hear the reference tag nearest the register (approx. 10 seconds) before handing to guest or placing back on the charger.

# **IMPORTANT NOTICES**

	<b>Regulatory Model Numbers</b>		
Model name	Regulatory Model number		
Guest Tag [VUGST]	GTAG		
Reference Tag [VUREF]	RTAG		
Charger Base	LTK-CHAR		
VUZE Reader	Gateway		

#### **FCC Regulation**

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communication. Operation of this equipment in a residential area is likely to cause harmful interference, in which case the user will be required to correct the interference at his own expense.

Changes or modifications not expressly approved by HM Electronics, Inc. could void the users authority to operate this equipment.

#### Industry Canada (IC)

This device complies with Industry Canada license exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference received, including interference that may cause undesired operation of the device.

This device complies with Health Canada's Safety Code. The installer of this device should ensure that RF radiation is not emitted in excess of the Health Canada's requirement. Information can be obtained at <a href="http://www.hc-sc.gc.ca/ewh-sem/pubs/radiation/radio\_guide-lignes\_direct-eng.php">http://www.hc-sc.gc.ca/ewh-sem/pubs/radiation/radio\_guide-lignes\_direct-eng.php</a>

"Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment."

#### Hereby, HME Wireless, Inc. declares that the G-TAG, R-TAG, LTK-CHAR and Gateway are in compliance with the essential requirements and other relevant provisions of R&TTE Directive 1999/5/EC.

#### Waste Electrical and Electronic Equipment (WEEE)

The European Union (EU) WEEE Directive (2002/96/EC) places an obligation on producers (manufacturers, distributors and/or retailers) to take-back electronic products at the end of their useful life. The WEEE Directive covers most HME products being sold into the EU as of August 13, 2005. Manufacturers, distributors and retailers are obliged to finance the costs of recovery from municipal collection points, reuse, and recycling of specified percentages per the WEEE requirements.

Instructions for Disposal of WEEE by Users in the European Union

The symbol shown below is on the product or on its packaging which indicates that this product was put on the market after August 13, 2005 and must not be disposed of with other waste. Instead, it is the user's responsibility to dispose of the user's waste equipment by handing it over to a designated collection point for the recycling of WEEE. The separate collection and recycling of waste equipment at the time of disposal will help to conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment. For more information about where you can drop off your waste equipment for recycling, please contact your local authority, your household waste disposal service or the seller from whom you purchased the product.

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#### Brazil

"Este produto está homologado pela ANATEL, de acordo com os procedimentos regulamentados pela Resolução 242/2000, e atende aos requisitos técnicos aplicados" Para maiores informações, consulte o site da ANATEL <u>www.anatel.gov.br</u>



Modelo: Gateway



China:	GTAG	CMIT ID: XXXXXXXXX	RTAG	CMIT ID: XXXXXXXXX
	Gateway	CMIT ID: XXXXXXXXX	LTK-CHAR	CMIT ID: XXXXXXXXX

Korea해당 무선설비는 전파혼신 가능성이 있으므로 인명안전과 관련된 서비스는 할 수 없음 이 기기는<br/>업무용(A급)으로 전자파적합기기로서 판매자 또는 사용자는 이 점을 주의하시기바라며, 가정외의<br/>지역에서 사용하는 것을 목적으로 합니다.

**Mexico** "La operación de este equipo está sujeta a las siguientes dos condiciones: (1) es posible que este equipo o dispositivo no cause interferencia perjudicial y (2) este equipo o dispositivo debe aceptar cualquier interferencia, incluyendo la que pueda causar su operación no deseada."