# HME QUICK START GUIDE ZOOM



# **Dashboard Example Setting at**: One Lane – 4 Sections

- **1.** Event Time is the amount of time the car has spent at a detector.
- 2. Goal is the set goal time for a detector.
- **3.** Hour Average is the average service time at a detector for the current hour. Red indicates that the hour average is over the set goal time.
- **4.** Hour Trailing Average is the average time at a detector for the last 60 minutes (ex: 7:15am 8:15am).
- **5.** Total Lane Time numbers in white, adjacent to the car icons, indicate the total time the car has been in the lane.

## The ZOOM<sup>®</sup> Dashboard can be modified to display other useful information.

From the **Dashboard**, click 🗭 to go to the **Main Menu**.

Click **Settings>Dashboard** for access to the Dashboard settings.

### You may also show:

- Goal Average average time at the detector
- Goal % percentage of cars that met the set goal
- Cars in Lane current number of cars between the first and last detector, inclusive
- Transactions number of transactions in the currently set time period
- Disastrous Orders number of orders that exceeded the Disastrous Orders goal
- Statistical Summary selected summary data for current hour, daypart and day periods







### Crew members perform best when they work toward goals.

You can set goals for Transactions or Time to be tracked by ZOOM<sup>®</sup>. Click on **SETTINGS**>**Goals** to access **Goal** settings.

Each goal must be greater than, or equal to, all previous goals (ex. Goal B must be greater than Goal A).

MASTER GOALS	DAYPART GOALS	TRANSACTION GOALS	ALARMS
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Click the EDIT button to modify settings.							
				EDIT			
Event	Goal A	Goal B	Goal C	Goal D			
Lane Total	3:30	4:00	5:00	7:00			
Lane Total 2	1:30	2:30	5:00	7:00			
Order Point 1	0:25	1:00	1:30	2:00			
Cashier	0:15	1:00	1:30	2:00			
Presenter	0:30	1:00	1:30	2:00			

Click EDIT to set goals for Detection Events (ex. Lane Total, Cashier, etc.).

Click **SAVE** when you're done.

### MASTER GOALS V DAYPART GOALS V TRANSACTION GOALS V ALARMS

			-	SAVE CANCEL
Event	Goal A	Goal B	Goal C	Goal D
Lane Total	03 ▼: 30 ▼	04 ▼:00 ▼	05 ▼:00 ▼	07 • : 00 •
Lane Total 2	01 • : 30 •	02 ▼: 30 ▼	05 ▼:00 ▼	07 • : 00 •
Order Point 1	00 •: 25 •	01 ▼:00 ▼	01 ▼: 30 ▼	02 • : 00 •
Cashier	00 • : 15 •	01 ▼:00 ▼	01 ▼: 30 ▼	02 • : 00 •
Presenter	00 •: 30 •	01 •: 00 •	01 •: 30 •	02 ▼:00 ▼