

SYS20 TIME EVENTS

Your SYS20 timer tracks vehicles at certain points in time. These points are called *Timing Events*. It is especially important to understand which event you are concerned with relative to what it is you want to display on the big red number display and when viewing times on printed reports. These events are numbered 1 thru 14. In scenario #2 there are only 5 events, the most common being service window time (#1) and total time (#5).

	Event:	From:	Until:
L a n e 1	* 1 Service-Window Time	arrival at service window	departure from service window
	2 Greeting-Delay Time	arrival at menu board	greeting begins
	3 Menu-Board Time	arrival at menu board	departure from menu board
	4 Queue Time	departure from menu board	arrival at service window (or cashier window in Scenario 3)
	* 5 Total Time	arrival at menu board	departure from service window

For more help on this, see the section of your Operating Instruction Manual labeled ***SETTING UP THE SYSTEM 20A.***