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July 1, 2002

New HS20 Headset Optimizes Drive-Thru Order Accuracy

San Diego, CA — Drive-thru customers and servers can now experience a difference in communication with the HS20 Headset designed by HM Electronics, Inc. (HME).

With dual earpieces, the HS20 provides more focused sound to both ears, resulting in improved audio quality and intelligibility. Servers can hear drive-thru orders more clearly and experience a significant reduction in extraneous noise from inside the restaurant.

"The HS20 will dramatically improve order accuracy, which is essential in providing quality service to drive-thru customers," says Daren Haas, Director of Marketing. "When fast, friendly drive-thru service is complemented by accurate orders, operators can expect a higher level of satisfaction from customers. HME designed the HS20 to serve as a catalyst for helping restaurants create a more positive service experience for their customers and ultimately, be more profitable."

Worn behind the head, the contoured headband allows servers to comfortably wear a hat without ruffling their hairstyles. The wrap-around earpieces cushion the ears and keep the Headset in place. The flexible microphone is easy to adjust and helps drive-thru customers hear the server better. Reinforced connectors on HME's patented cable keep the HS20 working at peak performance.

The HS20 can be used with COMMUNICATOR® belt-pacs for most HME wireless drive-thru communication systems and comes with a 1-year warranty.

HM Electronics, Inc. (HME) has been the leading provider of technology for the QSR industry for nearly two decades. A pioneer in technology, HME introduced the world's first patented wireless communication for the drive-thru application and designed the first wireless microphone for the Pro-Audio industry. Today, HME continues to deliver the most comprehensive line of solutions to help businesses improve their security and productivity. From communication and security systems to speed-of-service timers, HME has built a reputation on delivering customer driven solutions based on quality and reliability. Incorporated in 1971, the privately held HME develops, manufactures, markets and services its products over 60 countries worldwide.

For more information on the HS20 Headset or other HME products, please call (800) 848-4468 or logon www.hme.com.

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