



## DX SERIES LIMITED WARRANTY

### Policy

HM Electronics, Inc. (HME) warrants the **DX Series** products for a period of two (2) years from the date of purchase against defects in materials or workmanship, provided the products were purchased from an authorized reseller. During the warranty period, defective HME products will be repaired without charge for parts and labor.

The warranty is provided to the original purchaser of the HME products described on the packing list, and is non-transferable without the written permission of HME.

### Limitations

The warranty shall be void if (a) the HME products have been tampered with, neglected, modified, abused or misused; (b) anyone other than HME employees or authorized HME service representatives provide service on or to the HME products; or (c) the serial numbers are not intact.

THE WARRANTY COVERS HME PRODUCTS AND IS NOT EXTENDED TO ASSOCIATED NON-HME PRODUCTS OR ACCESSORIES, OR ANY DAMAGE TO HME PRODUCTS CAUSED BY SUCH NON-HME PRODUCTS OR ACCESSORIES. IN NO EVENT WILL HME BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LOSS OF PROFITS ARISING FROM THE USE OF OR INABILITY TO USE ANY HME PRODUCTS, OR FROM ACCIDENTS OR ACTS OF GOD.

HME MAKES NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WITH RESPECT TO HME PRODUCTS, EXCEPT AS SPECIFICALLY SET FORTH ABOVE.

### Exceptions

The following accessories carry a one (1) year limited warranty:

AC850 Charger, BAT41 and BAT850 batteries, HS12, HS14, HS14D headsets, remote antenna cables, SP10 Speaker, XLR Adapters

The following accessories carry a 90-day limited warranty:

Beltpac pouch, DX headset extension cable, HS4-3 Earpiece, HSI6000, RMK200, Splitter/Combiner, WS200 Battery Sled, Foam inserts in travel case, CAT-5 cable, base antenna

### Return Procedure

The defective HME products should be returned with the packing slip as proof of the date of purchase. Defective HME products are to be shipped prepaid to HME or an authorized HME service center. Packages shipped collect will be refused, and will be returned to sender.

A Return Material Authorization (RMA) number must be obtained from HME prior to sending in the repair. Call our Technical Support Department (1-800-462-4357, Option 2, or 858-535-6000) to obtain an RMA number. Customers can also obtain an RMA by going to the "Contact Tech Support" on the HME website: <http://www.hme.com/proContactFormTS.cfm>. An HME representative will contact the customer via email or telephone; whichever the customer prefers.

Defective products will be repaired at no charge and returned, freight prepaid, using the same shipping method the customer used to ship the products to HME. Replacement of nonconforming goods and repair of defective HME products are the sole and exclusive remedies available under this warranty.