

DX300

Warranty & Service Offerings



Customer Driven



For both All-In-One Headset and Beltpac models

Equipment Factory Warranty

The HME equipment carries a two-year factory warranty against defects in materials or workmanship.

Technical Support and Equipment Repairs

HME offers you the most comprehensive 24/7 technical support in the business. Whenever you need us, we're here to get you back up and running at any time of the day. When it comes to repairs, HME can't be beat! We guarantee high-quality parts, expert service, and quick turnaround on every equipment repair. With HME service and repair, you'll receive:

- ✓ 24/7 toll-free technical support*
- ✓ Quick turn around
- ✓ HME factory parts and workmanship
- ✓ Latest updates on HME products
- ✓ Rigorous product testing
- ✓ Free shipping**
- ✓ Personalized follow-up

*Contact HME for possible limitations or exclusions.

**Via UPS ARS return service.

Equipment Maintenance Agreements (EMA)

Make the most of your equipment investment without getting bogged down in managing maintenance details and unplanned repairs that impact your budget. One low monthly fee covers your entire system.

Solving Your Equipment Problems is as Easy as 1-2-3:

1. Call our toll-free number at **1-800-848-4468**. In most cases we can fix the problem over the phone.
2. If we can't resolve the issue on the phone, we'll advance ship fully refurbished replacement equipment directly to your door.
3. Send the defective equipment back to HME in the same box. UPS will automatically return to pick up the package. It's that simple – no hidden fees or repair bills.

EMA Benefits:

- ✓ **Reduced downtime** – Drastically reduce equipment downtime with HME's advance exchange service.
- ✓ **Fixed monthly fee** – Control repair expenses with one low monthly fee.
- ✓ **Quality parts & service** – HME certified parts and factory trained technicians provide dependable service and repairs – guaranteed!

For more information call
1-800-848-4468

or visit www.hme.com/coach

